My 1st Year as a System Administrator : A Look Behind the Administrative Curtain.

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Carnival Corp & plc

Over View

- About Carnival Corp & plc
- My Background
- 1st Year's Journey
  - Behind the Curtain
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- Q&A

About Carnival Corp & plc

Carnival Corporation & plc is comprised of a portfolio of cruise brands and is a provider of cruises to all major vacation markets. The cruise brands of the corporation includes Carnival Cruise Lines, Princess Cruises (Princess), Costa Cruises (Costa), Holland America Line, P&O Cruises, Cunard Line (Cunard), AIDA Cruises (AIDA), P&O Cruises Australia, Ocean Village, Ibero Cruises and The Yachts of Seabourn (Seabourn). In addition to the cruise operations, the corporation owns Holland America Tours and Princess Tours.

My Background

- 3 Years Staff Accountant

- 4 Years Financial Technology

- 12 General Ledger Application Analyst
  (In a Shared Service Center)

- 1 Year Governance System Administrator

1ˢᵗ Year's Journey

- Making the Transition
- First Close
- Behind the curtain
  - Lessons Learned
  - Real Issues Vs. Back logged
  - System Maintenance
    - Down Time
    - Cloning Procedures
    - Path Analysis

Things to Know

- Data Loader
- Oracle application Manager (OAM)
- Third Party Tools

Questions & Answers