



# Customization Survival Guide: How to Use E-Business Utilities to Migrate Your Custom Code

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### The Big Picture

- Configuration Management and challenges for E-Business suite
- Oracle Utilities Can Help (or hurt)
  - FNDLOAD
  - Java XDOLoader
  - adadmin
- Obligatory unix code
- Simple, practical configuration process
- Questions & (maybe) Answers







## **Configuration Management**

- Extensive customization or extension of E-Business suite can cost millions to maintain and manage.
- Many companies begin with a "no customizations" mandate, but often find it impossible to enforce.
- Configuration Management should be able to identify what versions of what software are where.





### Oracle Applications "Extras"

- Customizations require "the usual suspects" plus additional "registrations" of objects via the System Administrator responsibility or some equivalent process
  - Register a form
  - Define a value set
  - Define a concurrent program
  - Register an XML Publisher template
  - Etc.





# Problem: Manual Apps Registration

- Manually repeating the registration process for each Apps instance is time-consuming and error-prone
- A Configuration Management process needs to manage all pieces of the customization effort – including the "registration" steps.
- Manual or automated, the process needs to be consistant, repeatable, and (usually) auditable.





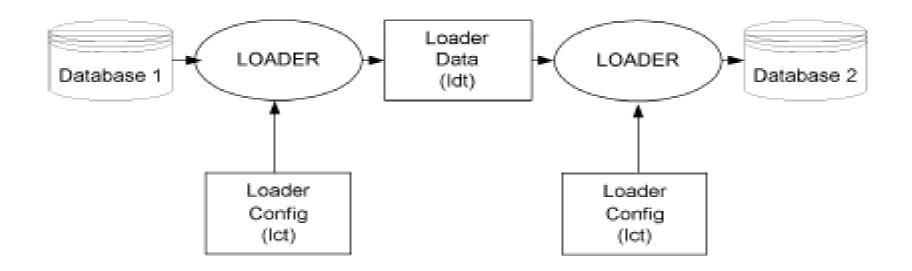
### **FNDLOAD: Intro**

- The FNDLOAD utility is defined as a "generic loader"
- It can be used to download application data from an Oracle Applications instance into a portable, editable text file.
- The text file can be uploaded into another Oracle Applications instance.





### **FNDLOAD: High Level Diagram**







### **FNDLOAD: Terminology**

- FND Objects (Menu, Responsibility, Concurrent Program, etc.) used to support the operation of the Applications are often named differently but refer to the same concept
- FND object
- 'Seed data type'
- Entities
- Objects





### **FNDLOAD: Modes**

- DOWNLOAD
  - Data downloaded from the database into a text file
- UPLOAD
  - Data uploaded from a text file into the database





### **FNDLOAD:** files used

- Configuration file (.lct)
  - Different lct files for different types of entities
  - Defines the structure of the data
  - Defines the access method for the data
  - Supports master-detail records and foreign key reference relationships
  - Used in both download and upload
  - Readable text files
  - Often contain additional information about parameters used by the file







### FNDLOAD: files used (con't)

- Data file (.ldt)
  - Created during a download
  - Used during the upload
  - Somewhat like an XML file because it contains a 'data template' as well as the actual data
  - Structure depends on .lct file, so the creation and use of these files is closely related to the .lct file version





### **FNDLOAD:** command line

- FNDLOAD apps/pwd 0 Y mode configfile datafile entity [parameter....]
  - Mode = UPLOAD | DOWNLOAD
  - Configfile = Ict file, depends on entity
  - Datafile = created or used
  - Entity = type of entity
  - Parameter(s) = varies by entity / lct file





## **FNDLOAD:** Entity types = lct file

- Different entities require different lct files
- Located in \$FND\_TOP/admin/import or \$FND\_TOP/patch/115/import
- Different versions delivered with patches will also change resulting datafile
- Menus, Forms, Functions = afsload.lct
- Responsibilities = afscursp.lct
- Concurrent Programs = afcpprog.lct
- Other entity types





### **FNDLOAD:** example commands

- MENU:
  - FNDLOAD apps/apps O Y DOWNLOAD \$FND\_TOP/patch/115/import/afsload.lct menu.ldt MENU MENU\_NAME=BOM\_NAV
- FORM:
  - FNDLOAD apps/apps O Y DOWNLOAD \$FND\_TOP/patch/115/import/afsload.lct form.ldt FORM FORM\_NAME=\${shortname}





### FNDLOAD: example commands

- KEYFLEX:
  - FNDLOAD apps/\$PASSWD O Y DOWNLOAD \$FND\_TOP/patch/115/import/afffload.lct keyflex.ldt KEY\_FLEX P\_LEVEL='COL\_ALL:FQL\_ALL:SQL\_ALL:STR\_O NE:WFP\_ALL:SHA\_ALL: CVR\_ALL:SEG\_ALL' APPLICATION\_SHORT\_NAME=\${appshortname} ID\_FLEX\_CODE=MCAT P\_STRUCTURE\_CODE=\${shortname}





## FNDLOAD: <Bang!> <Ouch!>

- Don't shoot yourself in the foot think about data preservation
- FNDLOAD may insert, update, or even delete rows in the underlying FND tables!
- Rules as outlined in Sys Admin Guide Configuration
  - owner, last\_update\_date
- Ict file provides insight for behavior





### **FNDLOAD:** Failures

- CHECK log files!
- Different version lct file vs/ ldt file
- No data in ldt file, just template information
- Missing data dependencies
- Other possibilities





# FNDLOAD: Great TIP! Copy entities to create new entities

- Download an existing entity
- Created ldt file is editable!
- Change values as needed
- Upload ldt file
- Enjoy new entity!





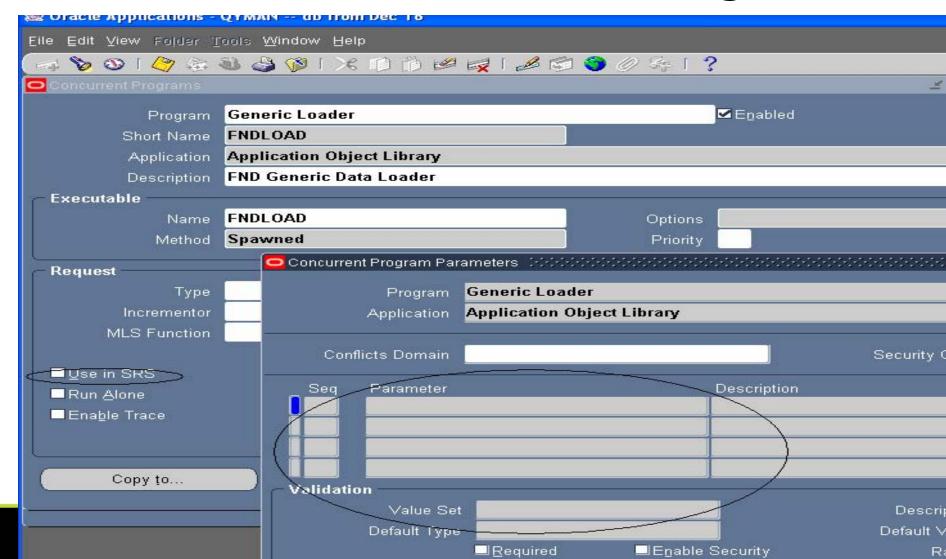
### **FNDLOAD: Concurrent Program**

- Can use FNDLOAD via concurrent program interface.
- Seeded definition exists, but not usable in original state
- Copy and edit to make usable
- Allows use of pick lists, etc, to facilitate downloads.





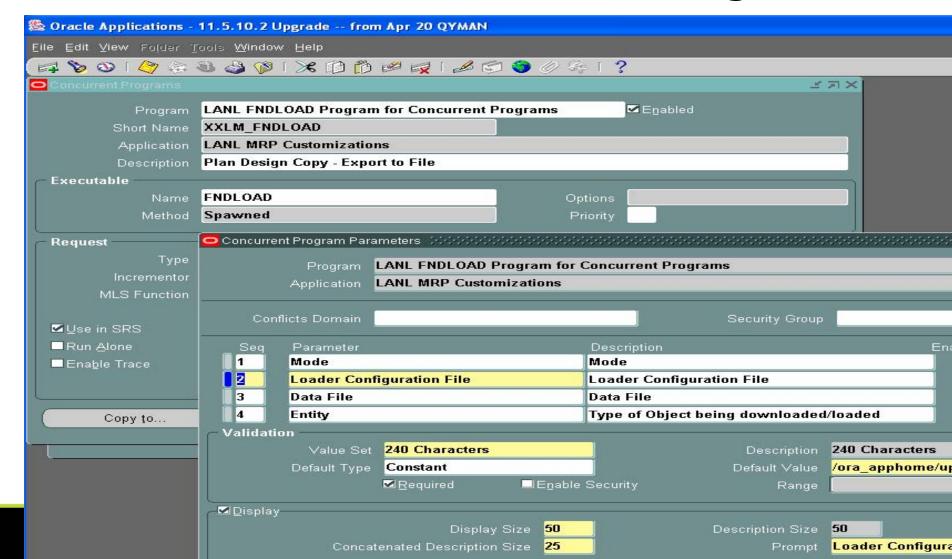
## **FNDLOAD: Concurrent Program**







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### **Other Oracle Utilities**

- XML Publisher data definition and template registration via FNDLOAD, but physical template files require a java tool
  - java oracle.apps.xdo.oa.util.XDOLoader <parms>-lct\_FILE \$XDO\_TOP/patch/115/import/xdotmpl.lct
- OAF pages use class.jar files, but xml pages need to be loaded
  - java oracle.jrad.tools.xml.importer.XMLImporter
- Non-interactive AD administration
  - create defaultsfile via interactive session







## **Utility Unix – entity type**

```
## assumes APPS environment is properly set
##
## Prompt for type and parameter value
##
echo "Enter a category
  (MENU, FUNCTION, PERSONALIZATION, PRINTER, CO
  NCURRENT, LOOKUP, RESPONSIBILITY, FORM,
  DESCFLEX, KEYFLEX, VALUE, PROFILE,
  REQGROUP,
  REQSET, MESSAGE, XML, XDO, IMPORTER): "
read category
```





## **Utility Unix - define prompt**

```
case $category in
 'REQGROUP')
   parm_prompt="Please enter a request group."
  ,,
 'RESPONSIBILITY')
   parm_prompt="Please enter a responsibility key
  (include _ underscore for spaces)."
  "
   parm_prompt="Enter a short name."
esac
```





## **Utility Unix – user prompt**

```
echo $parm_prompt
read shortname
if [ -z "$shortname" ]; then
echo $parm_prompt
exit
fi
respkey=$shortname
```





# Utility Unix – user prompt & logfile list

```
echo $parm_prompt
read shortname
if [ -z "$shortname" ]; then
 echo $parm_prompt
 exit
fi
respkey=$shortname
## Get initial list of *log files
Is *log > ${WORK_FILE1} 2>/dev/null
```





### **Utility Unix - execute FNDLOAD**

```
##
## execute appropriate form of FNDLOAD
##
case $category in
 'MENU')
  FNDLOAD apps/$PASSWD O Y DOWNLOAD
  $FND_TOP/patch/115/import/afsload.lct
  ${shortname}_menu.ldt MENU
  MENU NAME=${shortname}
 "
```





# **Utility Unix – look for concurrent request logfile**

```
## get new list of log files
Is *log > ${WORK_FILE2}
## find name of newly created log file (from concurrent
  mgr process)
FND_LOG=`diff ${WORK_FILE1} ${WORK_FILE2} |
  grep \> | cut -c3-`
echo "Logfile is:" ${FND_LOG} | tee -a ${LOGFILE}
## look for obvious success or failure tokens
grep "successfully" ${FND_LOG} | tee -a ${LOGFILE}
grep "ORA-" ${FND_LOG} | tee -a ${LOGFILE}
```





## **Simple Configuration Process**

- Following new development, collect all needed objects in staging location
  - .fmb, .rdf, other o/s files
  - Download entities into .ldt files
- Optionally, check-in this staging location (or individual objects) into a version control tool
- Copy or ftp staging location to target site
- Copy o/s level objects into appropriate locations and upload entities into system.







# Simple Configuration Process (Con't)

- Use scripts to manage some processes (like download, upload)
- Use spreadsheet, etc, to manage promotion packages and installed locations
- Use other tools as complexity and costs warrant
  - cvs, rccs, sourceforge for version management
  - Quest, HP (Mercury), Applimation, etc





### **Summary**

- Implementing E-Business customizations requires basic objects plus registration steps
- FNDLOAD, java, and adadmin utilities can download and upload needed applications entities
- Use simple scripts to automate portions of configuration management process – add tools as complexity demands