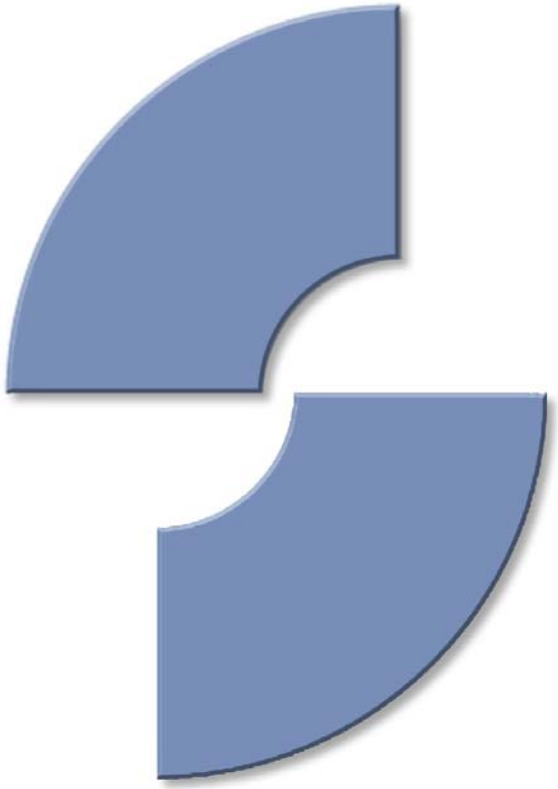

Roadmap to UPK Version 3.1 Session 1

Joe Kuntner, Director of Education Consulting
Terri Oltman, Education Consultant
Solbourne
OAUG Collaborate ‘08
April 14-17, 2008

Agenda

- What is UPK?
- Content Management in UPK 3.1
- Building an Outline in UPK 3.1
- UPK 3.1 Exercise

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Solbourne Overview

- Solbourne provides Enterprise solutions based on Oracle Fusion Middleware technology and Oracle's E-Business Suite and PeopleSoft Enterprise applications
- Our goal is to help our customers realize the full benefit of their investment in Oracle technology
- Solbourne's 15 years of success, depth of experience and commitment to customer success have established us as a leader in the Oracle community

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ORACLE PartnerNetwork CERTIFIED ADVANTAGE PARTNER

What is UPK?

Oracle's User Productivity Kit …

… provides a Complete Documentation and Training Solution based on a single-source recording of an Oracle task.

1. UPK Developer
2. UPK Usage Tracking
3. UPK Developer Recordings

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What is UPK?

- UPK Developer
  - Synchronized software platform for creating and customizing training and documentation content
  - Recording technology that enables single source content creation by doing the task in the Oracle application

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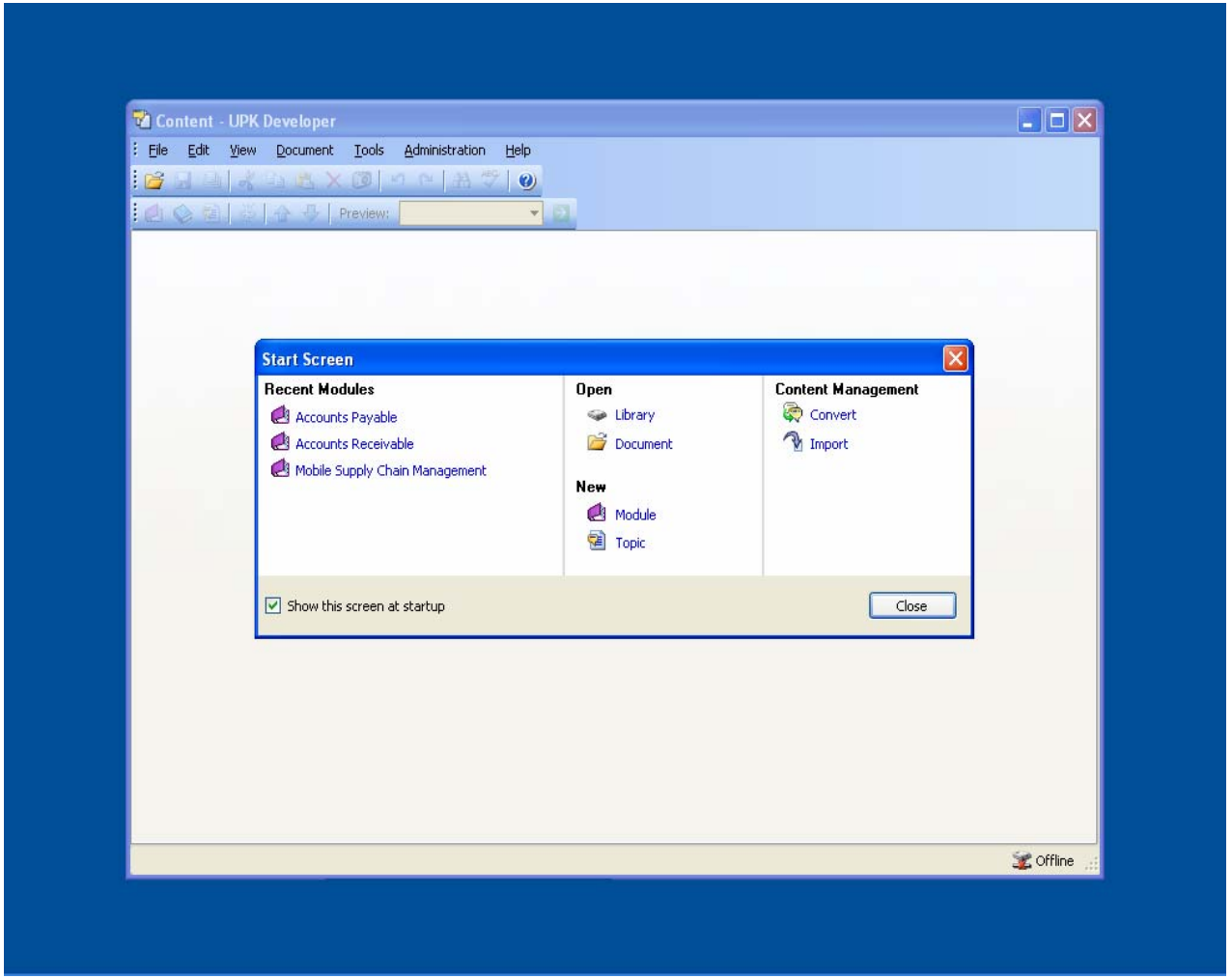
UPK Developer



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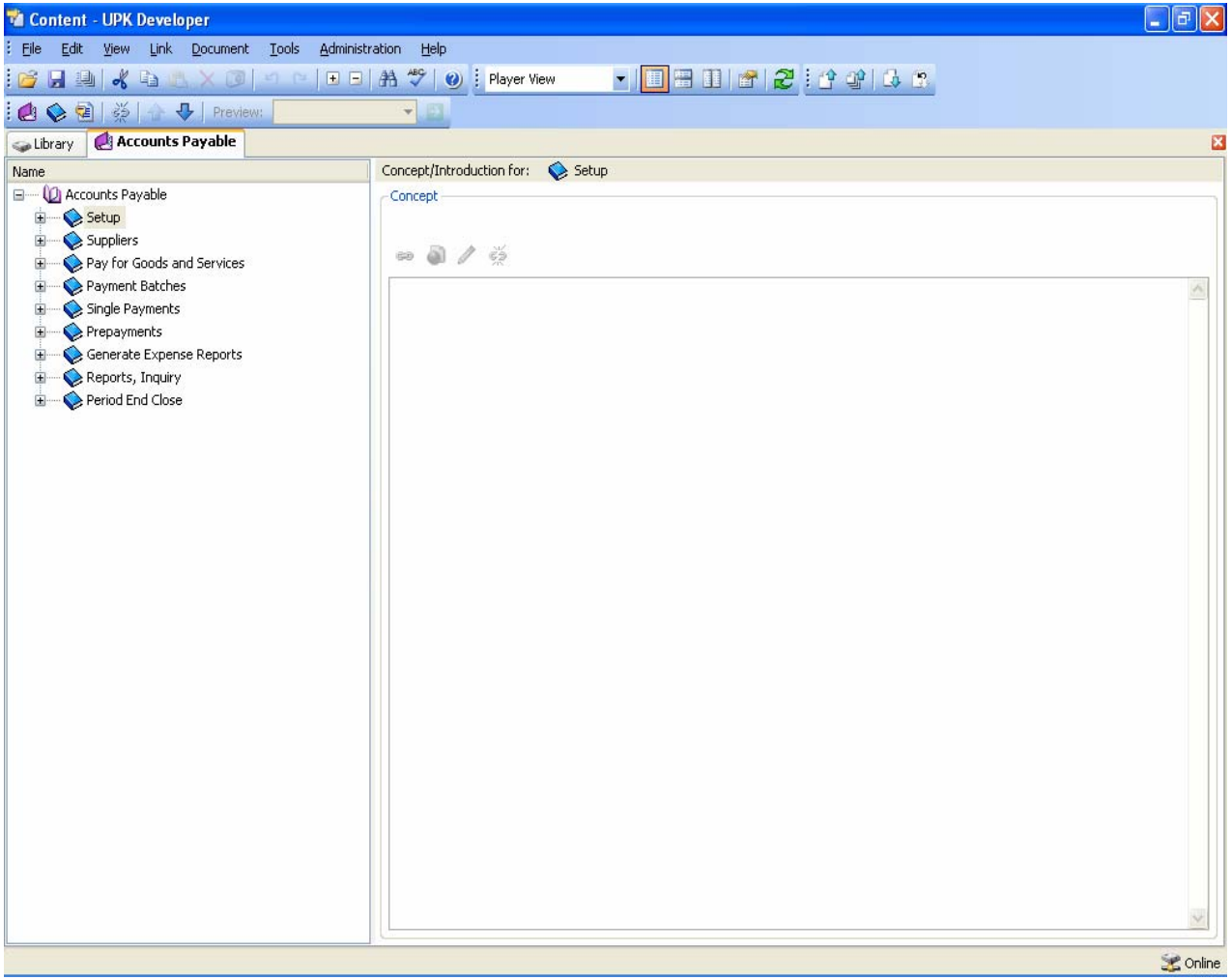
UPK Developer



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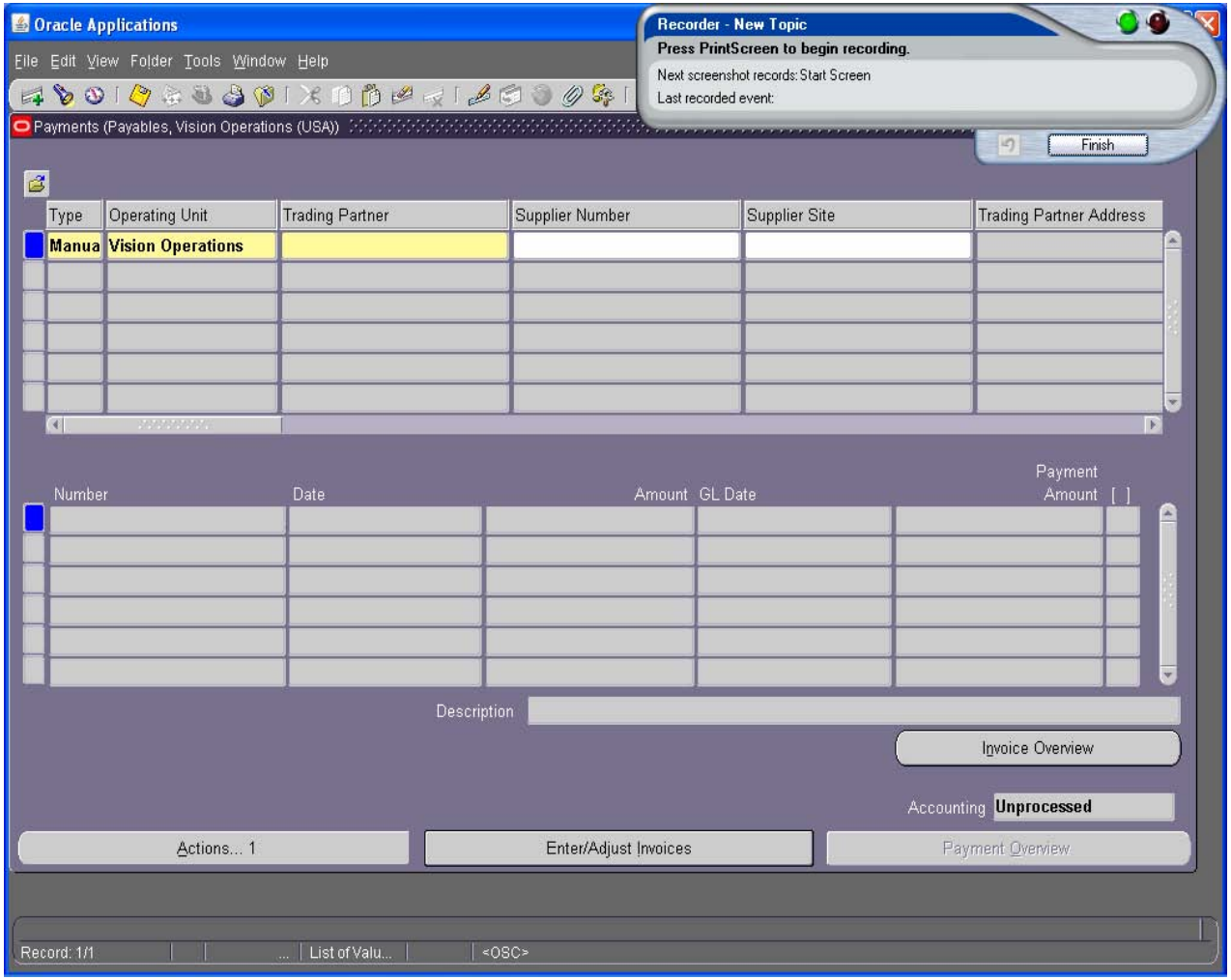
UPK Developer - Record and Edit

- Record UPK Content by pressing the [PRINT SCREEN] key for each action taken in the Oracle transaction.
- Use the UPK Developer Topic Editor to edit frames, screens or text.
- Use the default image editor (MS Paint) to edit the screen image.

UPK Developer Recording



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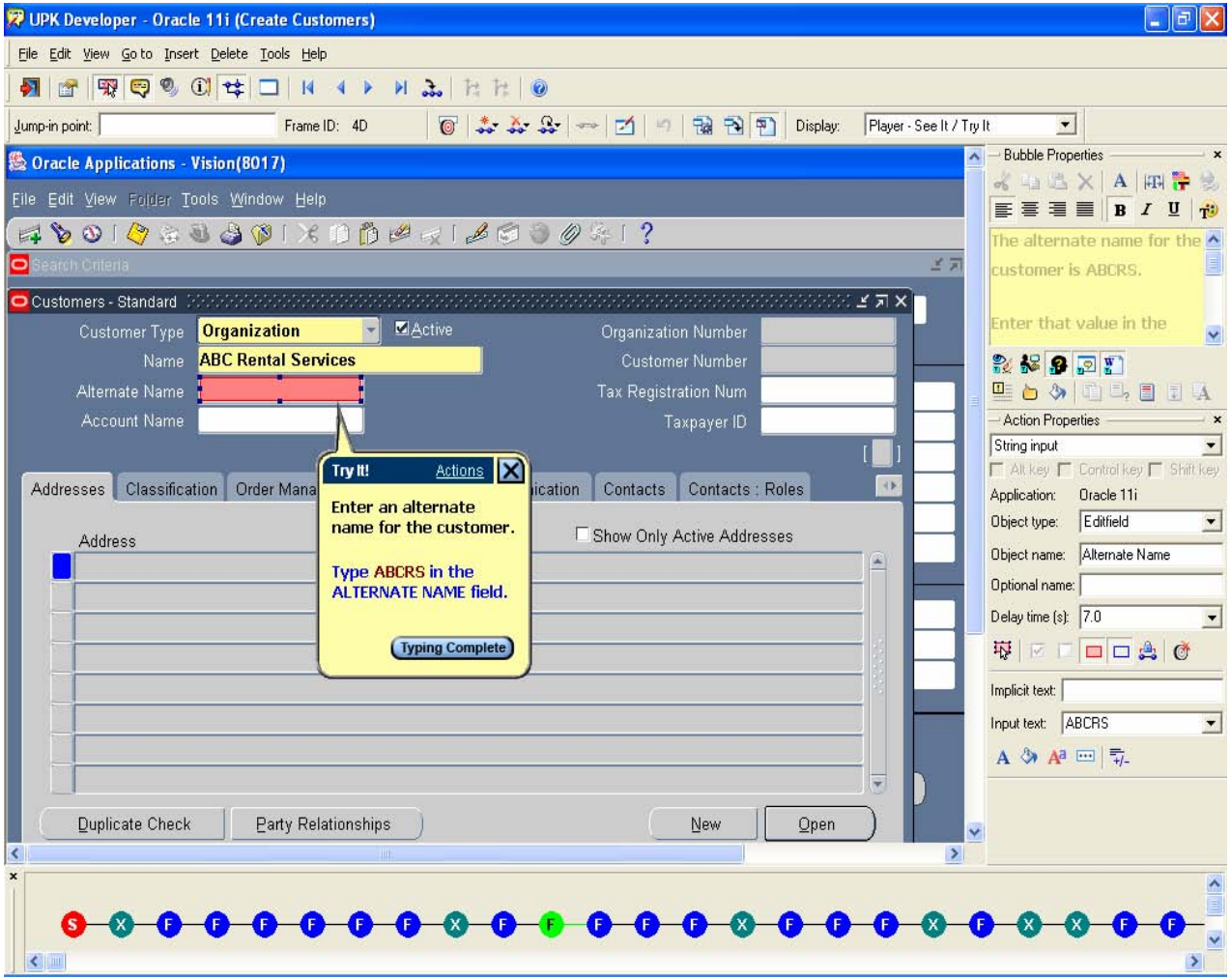
UPK Developer Editing



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UPK Deployment Deliverables

- Business Process Documents
- Test Scripts
- Training Guides
- Job Aids
- Four Modes of e-Learning – See It, Try It, Know It, Do It (UPK Player)

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UPK Deployment

- UPK Player content can easily be deployed to a web server or CD
- UPK Player content can be used for Oracle Help File Integration
- UPK Player content usage can be tracked

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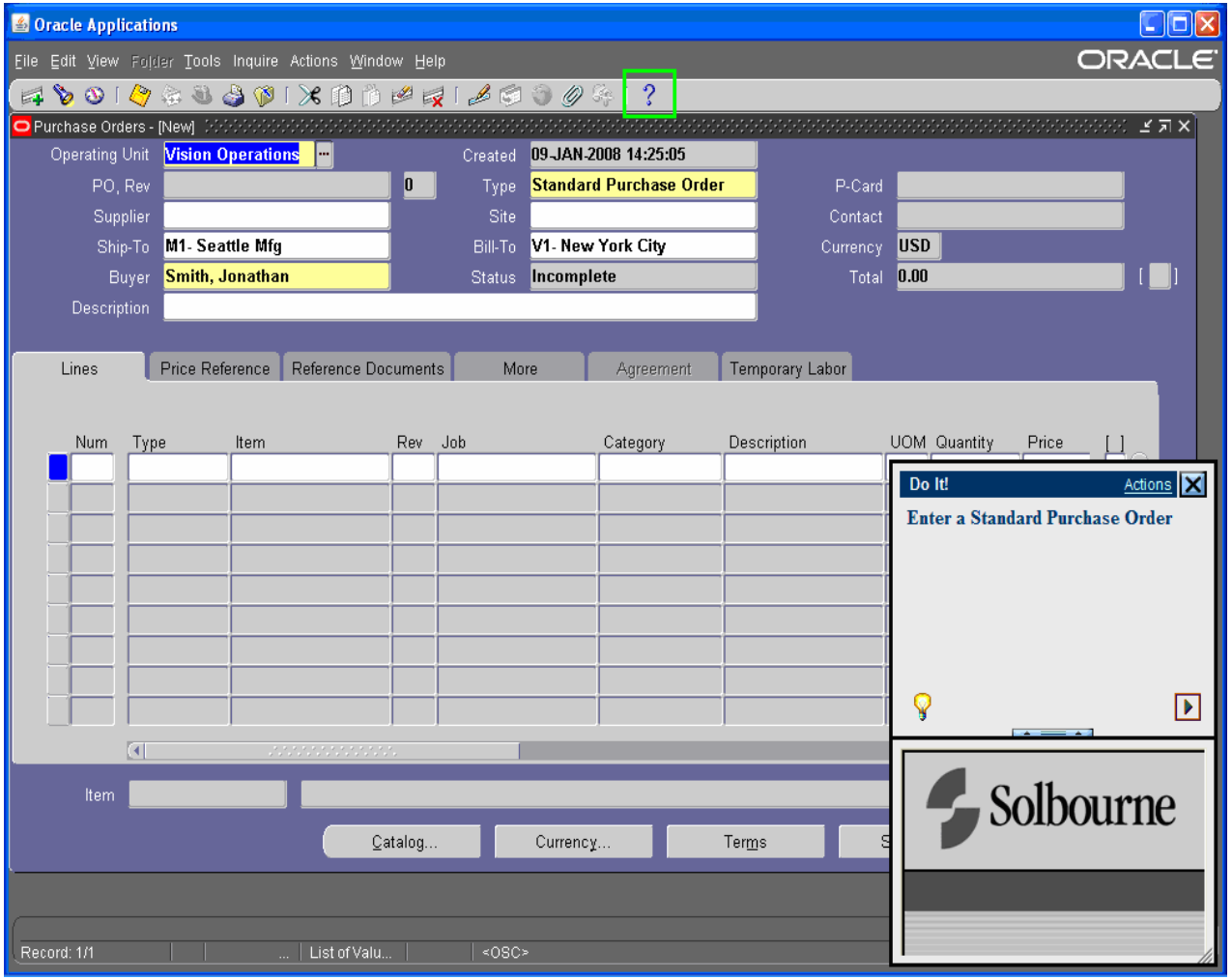
UPK Help File Integration



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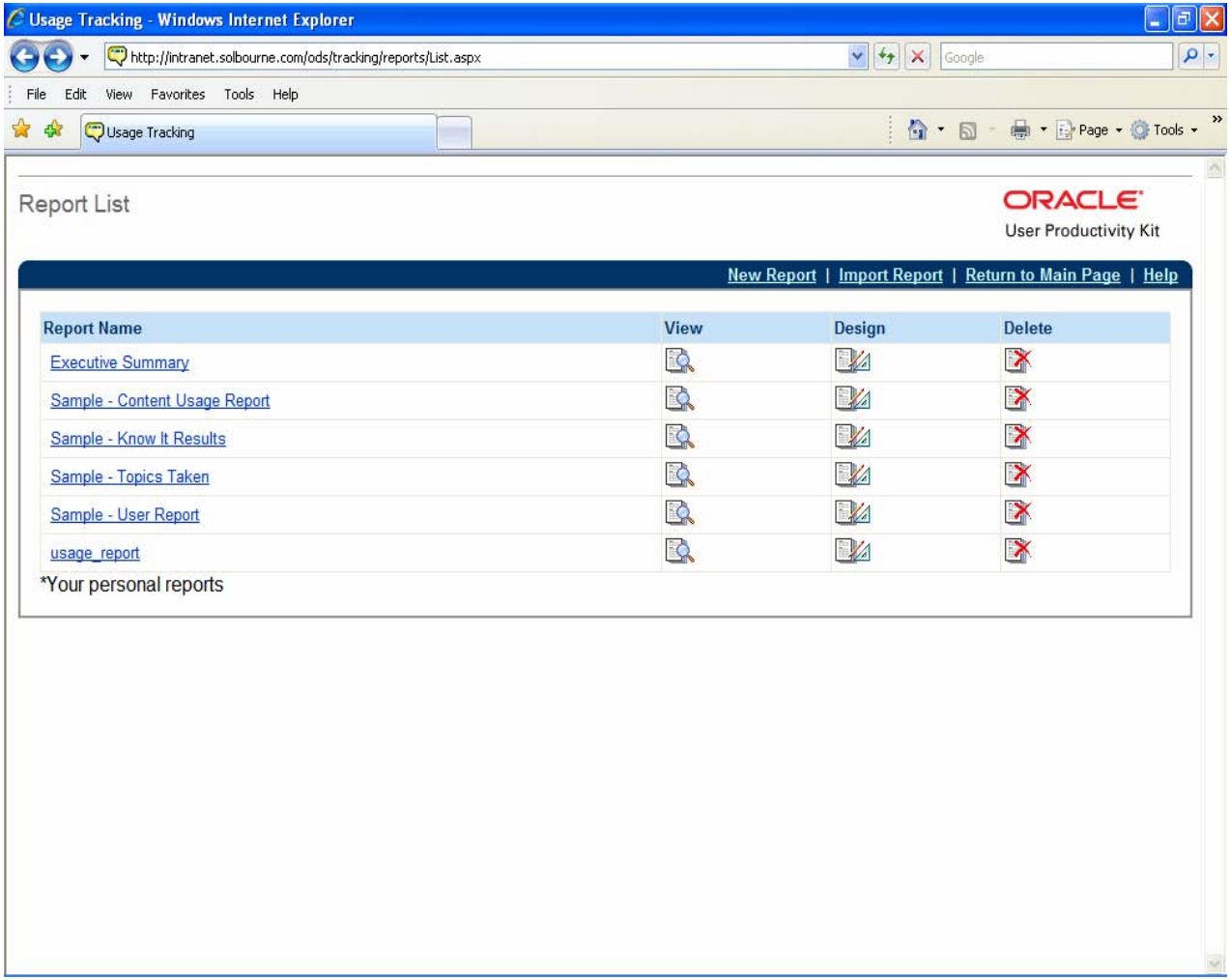
UPK Usage Tracking

- Allows organizations to measure user competency and user adoption of their organization's applications. Also used to identify areas in the application where users require additional training and support. (Included with the UPK Developer)

UPK Usage Tracking



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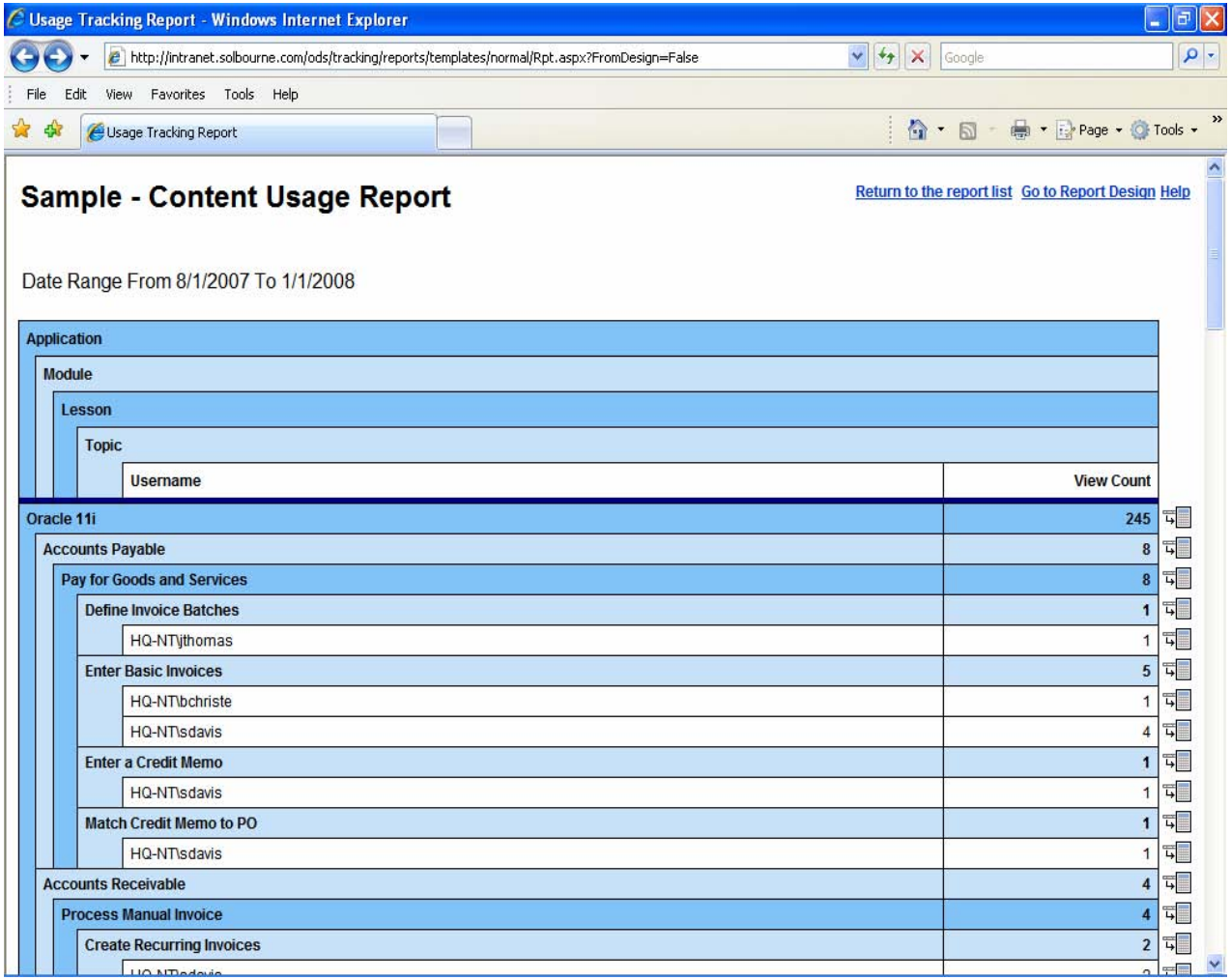
UPK Usage Tracking



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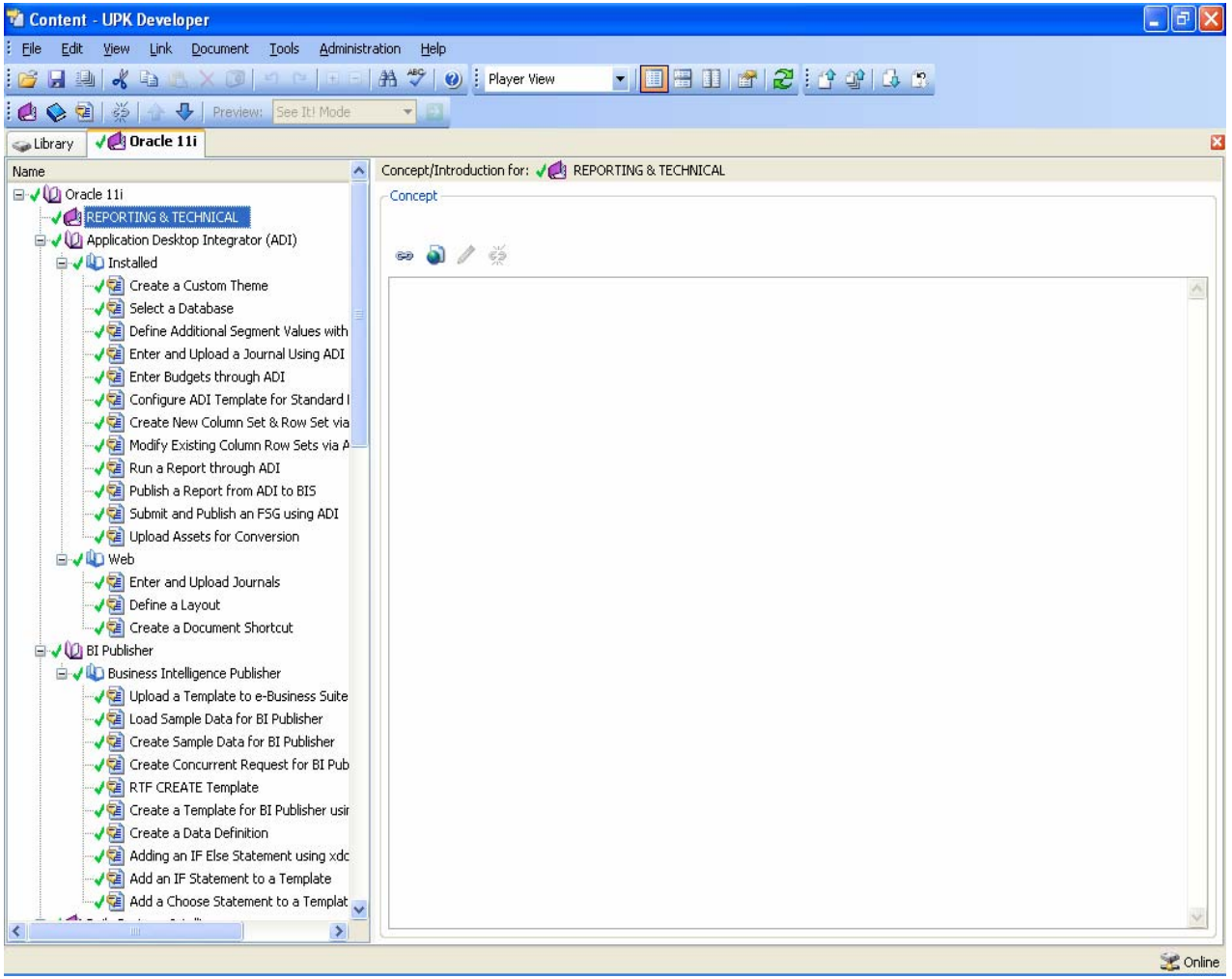
UPK Recorded Content



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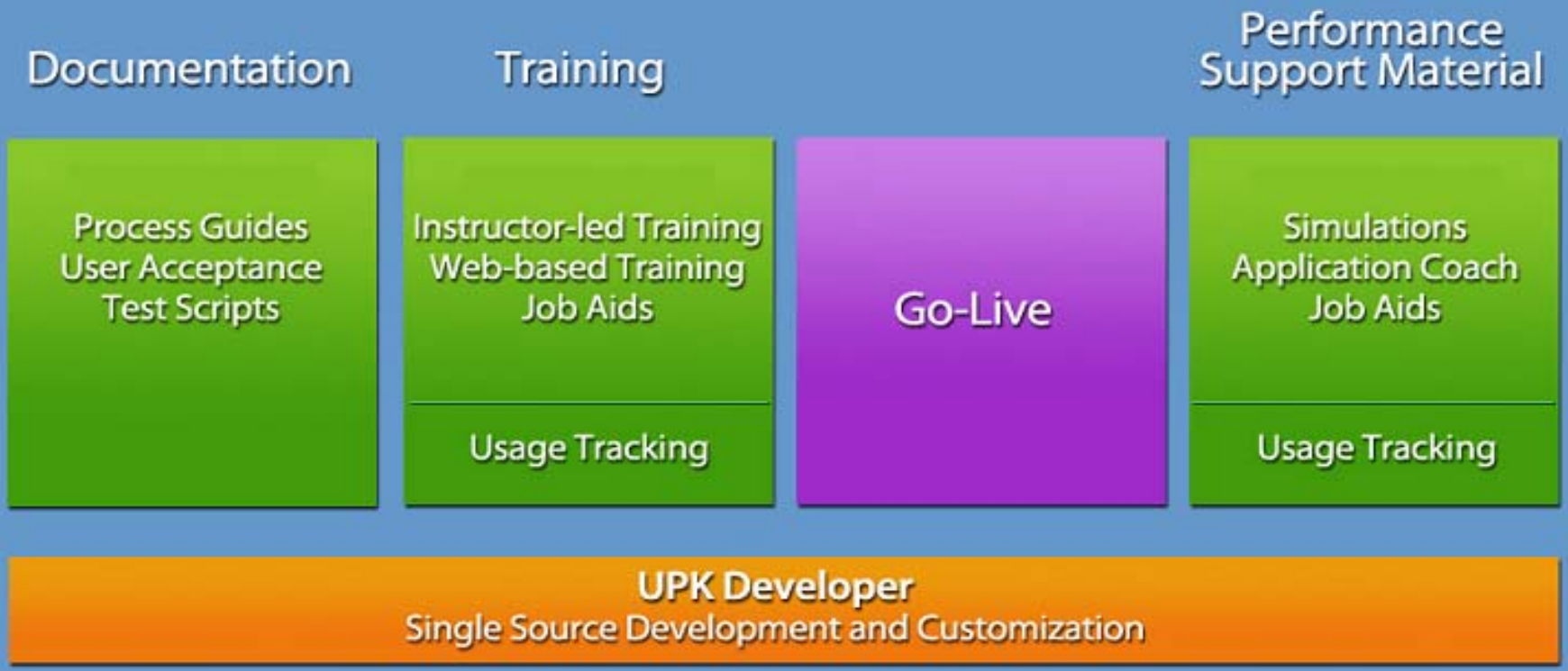
Documentation
Training
Performance Support Material
Process Guides
User Acceptance
Test Scripts
Instructor-led Training
Web-based Training
Job Aids
Usage Tracking
Go-Live
Simulations
Application Coach
Job Aids
Usage Tracking
UPK Developer
Single Source Development and Customization

UPK Upgrade to 3.1

- Content Management Features
- Rapid Re-Record and Translation Features for Upgrading or Globalizing existing UPK Developer Content

Oracle User Productivity Kit

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UPK 3.1 Content Management

- Centralized Content Library
- Sign in, Check-in and Check-out Required
- Remote users can work online or offline
- Versioning, Restoring and Administrative Approval
- Learning Objects can be reused

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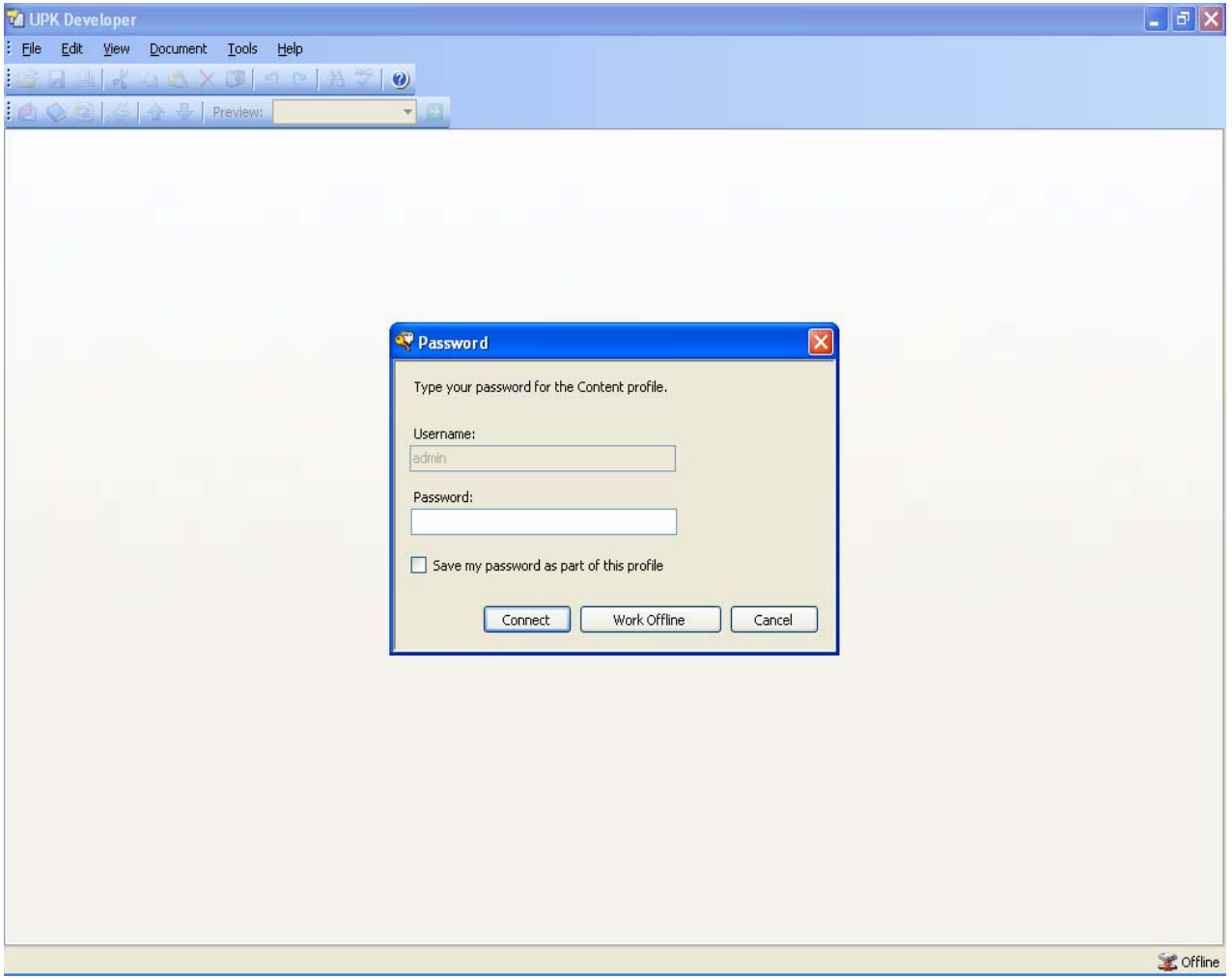
Login and Work Online or Offline



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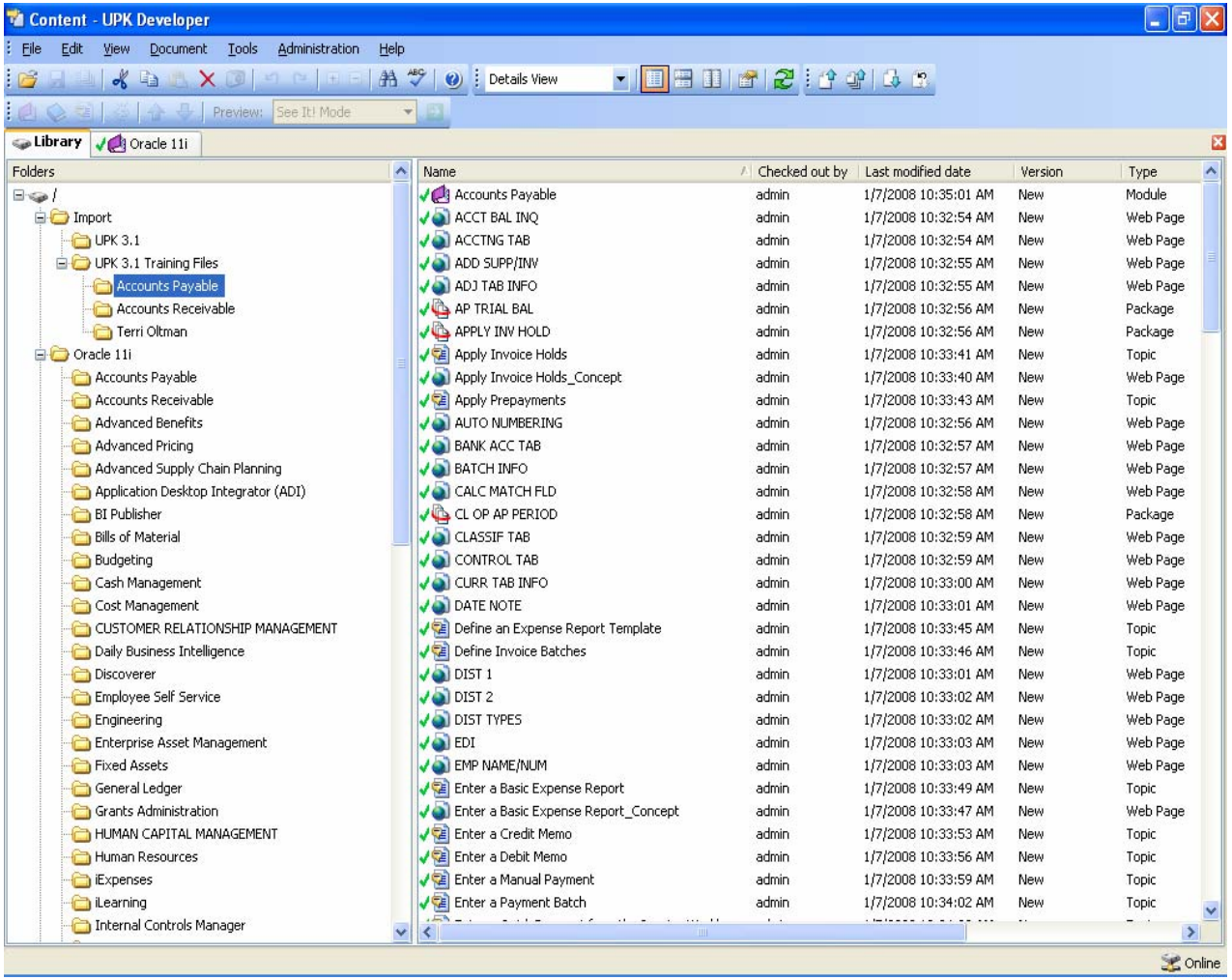
Centralized Content Library



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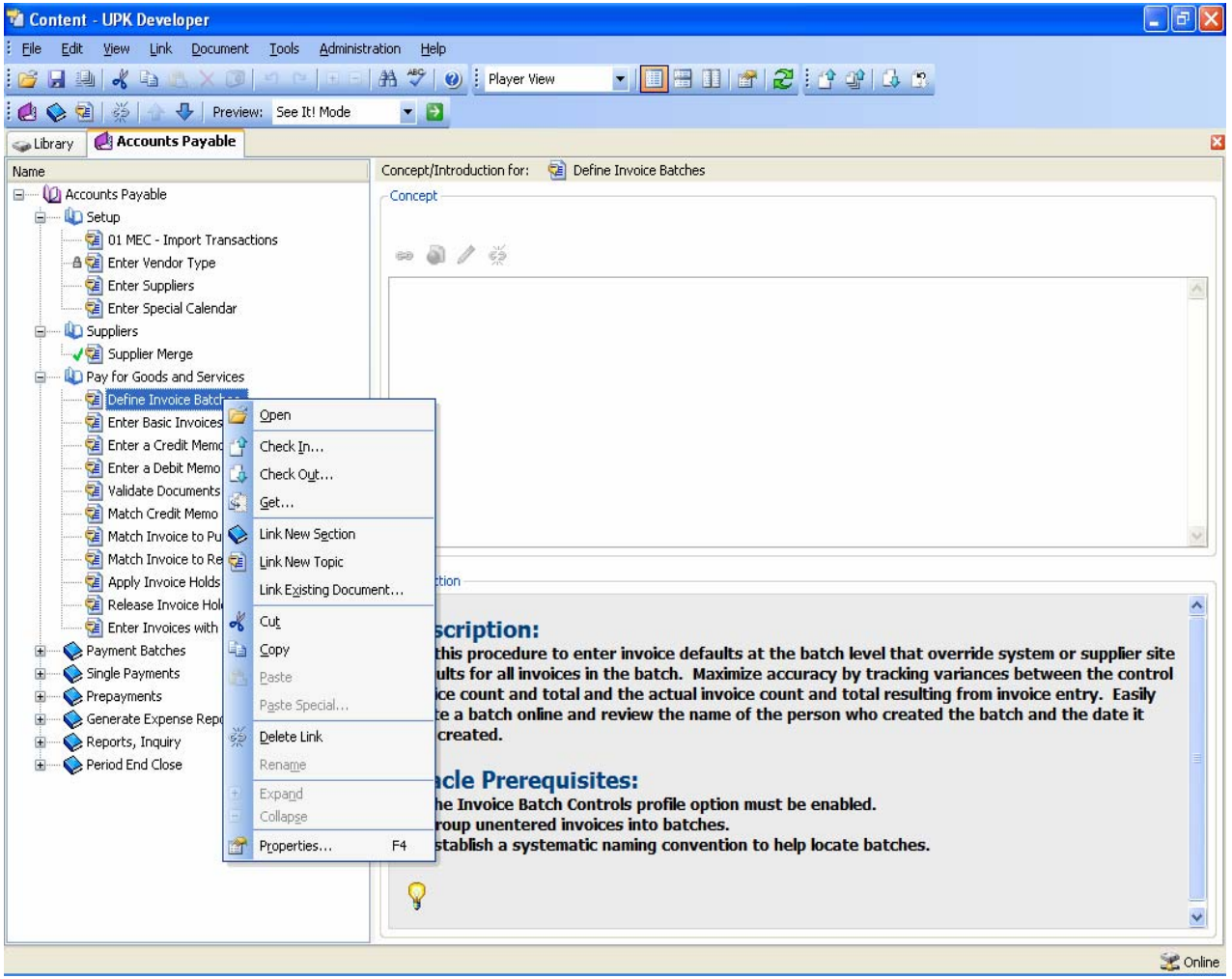
Check In – Check Out



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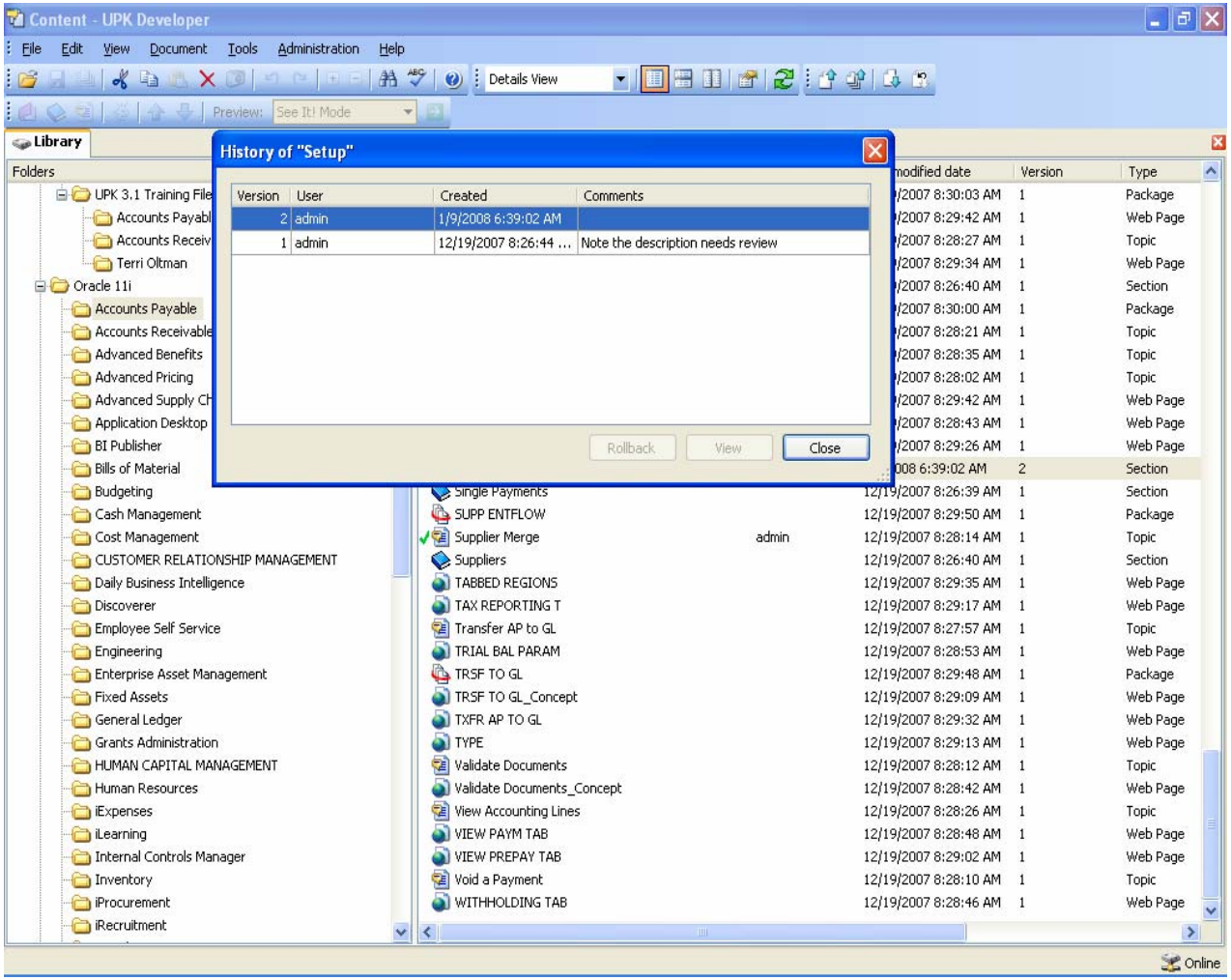
Versioning and Comments



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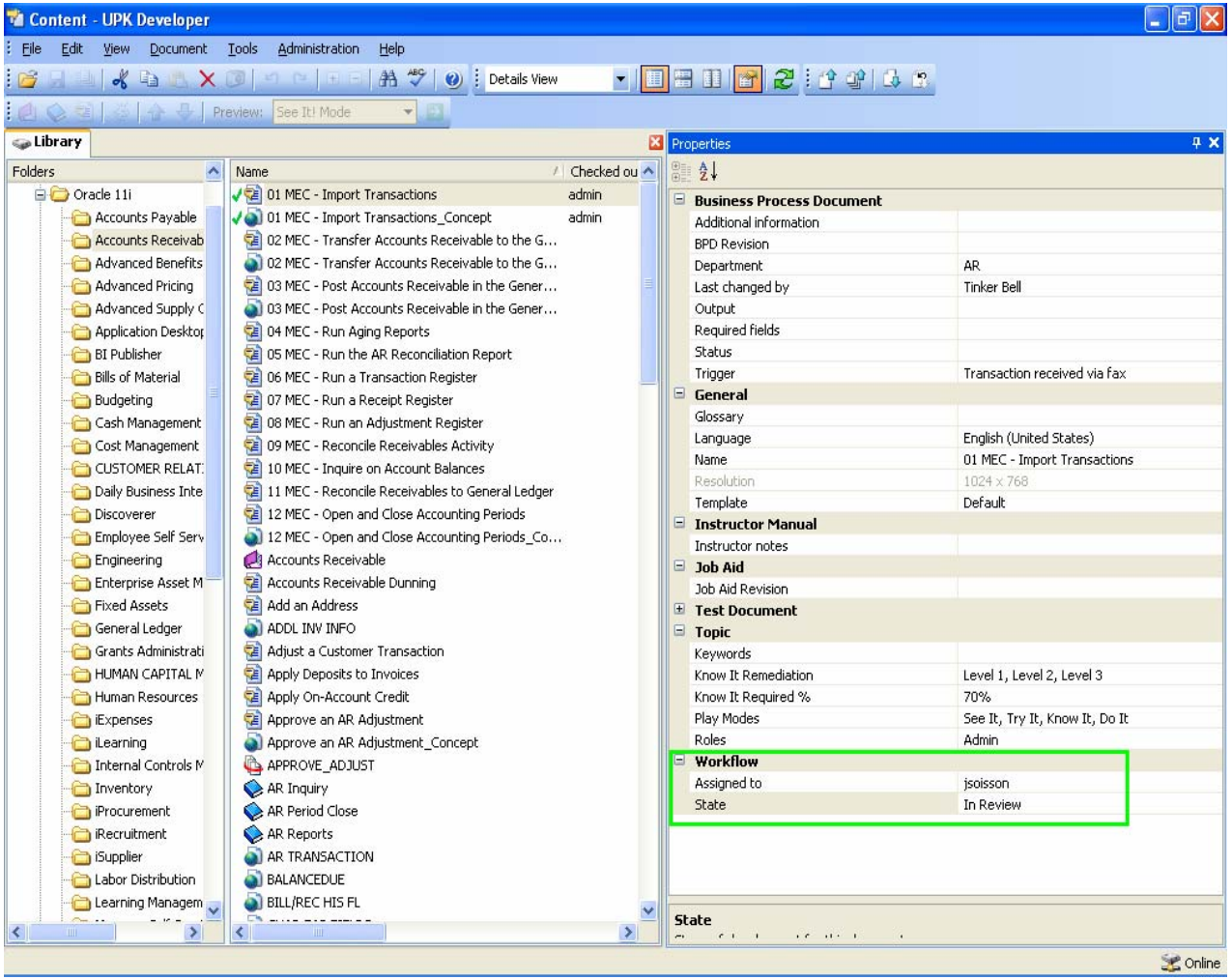
Approval and Workflow



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UPK 3.1 Exercise

- Objectives
  - Record UPK 3.1 Content
  - Manage UPK 3.1 Content
  - Build a UPK 3.1 Content Outline
  - Publish UPK 3.1 Content

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Questions & Answers

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