



### How Learning and Talent Management Work Together

Kim Flannagan – Solution Consultant, USi









![](_page_2_Picture_0.jpeg)

Employee Requests Approval to Participate In Certification Process	Init Th	Manager Approves Request and tiates an Assessment for the EPC Project Manager Certification	Manager logs Into Self-Service and Creates an Assessment for The Employee
11 Subject Areas:	<u>Courses (LMS)</u> Contracts L	Rating Scale Not started	
contracts	Contracts II	In Progress	•
	Contracts III	Classes Completed	Choose the
Change Orders		Proficient	"EPC Project
Engineering			Certification"
Procurement			template
Construction			

In order to be certified, the candidate must achieve "Proficient" Rating in all 11 subject areas. Each subject area includes 3 Courses (set up in LMS) AS WELL AS one successful interview with the Subject Matter Expert (SME).

### **Manager Action: Initiate Certification Process**

ORACLE	Diagnostics Preferences Close Window
	Setup Details Overview Participants Review
Create Standard Appraisal: Setup Details	
	(Cancel) (Save as Draft) (Transfer to Appraisee) Step 1 of 4 Next)
Employee Name <b>Boyle, Mrs.</b> Organization Email Address <u>LBOYLE</u>	Louise Employee Number 1874 Business Group Burns & McDonnell
Enter the start and end dates for the period covered by the work at any stage, or you can delete the appraisal by clic you have done so. * Indicates required field	e appraisal, and select an appraisal template. All other details are optional or defaulted. You can save your king Cancel. Click Next to add further detail, but note that you cannot change the template or assignment once
Appraisal Purpose	
★ Period Start Date	20-Jun-2007
	(example: 20-Jun-2007)
* Period End Date	20-Jun-2007
Template	
∗ Appraisal Date	20-Jun-2007
Next Appraisal Date	
Assignment Number	1874
<b>≭</b> Main Appraiser	Palmer, Mr. Blair D. (Blair) 🕺
	Cancel Save as Draft Transfer to Appraisee Step 1 of 4 Next
Copyright 2000-2004 Oracle Corporation. All rights reserved. About this Page	Diagnostics   Preferences   Close Window Privacy Statement
Done	Trusted sites
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### Manager Action: Set Proficiency ratings to 4- Not Started

ORACLE		Diagnostics Preferences	Close Window
Setup Details	s Overview Participants Review		
Create Standard Appraisal: Overview			
	Cancel Save as Draft Transfer to A	ppraisee) Bac <u>k</u> Step 2 of	4 <u>Nex</u> t
Effective Date 14-Feb-2007 Employee Name Organization Email Address Manager Salary Basis Exempt	Employee Numbo Departmen Jo Salar	er 1874 nt Corporate Human Resou b ACC500.Accounting Man y	irces ager
Competencies			
Click Add Competencies to add the competencies against which to Job Competencies to view competencies attached to the job. Clicki	measure performance and record your evaluation. If no ng Delete removes the competency from this appraisal	competencies are displayed, only.	click Default
(Default Job Competencies) (Add Competencies)			
Competency Current Proficiency Level	Proticiency Rating	Update Details	
Change Orders210			
Construction2	1-Proficient		Î
Contracts2,j	2-Courses Completed 3-In Progress	D	Î
Engineering2,	4-Not Started	D	Î
Procurement21	ī,	Ø	Ĩ
<b>Objectives</b> Click Add Objective to create objectives against which you measure	e performance.		v
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### Manager Action: Give FINAL Ratings

ORACLE		Diagnostics Home Logout Preferences
 ■, Confirmation		
Your changes have been saved.		
Main Appraiser Review		
	(Transfer t	to Appraisee) (Edit Appraisal) (Give Final Ratings)
Effective Date 14-Feb-2007		=
Employee Name Boyle, Mrs. Louise	E	mployee Number 1874
Manager Palmer, Mr. Blair D. (Bla	air)	Job ACC500.Accounting Manager
Salary Basis Exempt		Salary
You can review what the appraisee and other participants have complet tips to see details of competencies, objectives, or training courses. Clic Appraisal to record your evaluations. Click Give Final Ratings to comple Setup Details	ed, and you can update the basic detai ck Transfer to Appraisee to send the ap ete the appraisal.	ils, such as changing the main appraiser. Click the inline praisal to the appraisee for completion. Click Edit
Setup Details		(Update Setup Details)
Initiator Palmer, Mr. Bl	lair D. (Blair)	Appraisal Purpose
Period Start Date 20-Jun-2007		Period End Date 20-Jun-2007
Template EPC PM CERT. Appraisal Date 20-Jun-2007	2	Main Appraiser Palmer, Mr. Blair D. (Blair) Next Appraisal Date
		······ #F
Competencies		
Details Competency Current Proficiency Level	Appraisee Proficiency Rating	Main Appraiser Proficiency Rating
Show Change Orders2① 4-Not Started	Ø	4-Not Started
► <u>Show</u> Construction2① 4-Not Started	ø	4-Not Started
Show Contracts21 4-Not Started	<u>ن</u>	4-Not Started
Show/Engineering2 4-Not Started	0	4-Not Started
		🕑 Trusted sites
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### Manager Action: Set Final Ratings to 4- Not Started

ORACLE				Diagnostics Home Logout Preferences
Give Final Ratings: Main Ap	praiser			
				Cancel Save as Draft Continue
Effective Date 14-Feb-2007				
Employee Organization Email Ad	Name Boyle, Mrs. Louise ddress LBOYLE		Employee Dep	Number 1874 partment Corporate Human Resources
й Ма	anager Palmer, Mr. Blair D. (Blai	ir)		Job ACC500.Accounting Manager
Salary	Basis Exempt			Salary
<ul> <li>Record the final rating details, includi final ratings, click Continue.</li> </ul>	ing the competency ratings, overall i	ratings, advancement potential, and	any additio	onal comments. Once you have completed the
Competency Ratings				
Record your competency ratings.	To view the competency details be	fore you record a new score, click tl	he tip icon.	Click Show to view all participants' ratings.
Details Competency	Current Proficiency Level	New Proficiency Level	Score	
▶ <u>Show</u> Change Orders2 <u></u>	4-Not Started	4-Not Started	0	
▶ <u>Show</u> Construction2 <u></u>	4-Not Started	4-Not Started 🔽 🗾	O	
▶ <u>Show</u> Contracts2 <u></u>	4-Not Started	4-Not Started 🔽 🖸	0	
▶ <u>Show</u> Engineering2 <u></u>	4-Not Started	4-Not Started 🔽 🗾	O	
▶ <u>Show</u> Procurement2 <u>∫</u> )	4-Not Started	4-Not Started 🔽 🕥	O	
Overall Competency Informatio	'n			-
Add any overall comments ab	out the appraisee's competency per	formance.		
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Comm	cinto			
8				Trusted sites
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### **Gets sent for approval**

Address 🕘 http://la1007.oracleads.com/OA_HTM	IL/OA.jsp?page=/oracle,	apps/per/selfservic	e/appraisals/webui/MAFina	lRatingsRevPG&_ri=80	00&OAFunc=HR_STAND	ARD_APPRAIS	🞽 🔁 Go 🛛 Lir	nks "
	🖗 🍪 👻 RS 👻	🥩 👻 🔂 Book	marks 🔻 🔁 Popups okay	😽 Check 👻 🐔	AutoLink 👻 📔 AutoFi	🛛 🔒 Send to 🗸	• 🖉 🔘 Setti	ings <del>v</del>
ORACLE					Diagnos	<u>tics Home Lo</u>	oqout Preference	<u>is</u>
■ Confirmation								í I
You have submitted the appraisal for	approval.							
Manager Appraisals								_
This table displays all appraisals that you click Go. You can also select individual ap	have not yet submit opraisals for update	ted. To create a or deletion, if per	new appraisal select a rmitted.	in appraisal type fr	om the Create list an	id <mark>View Oth</mark>	er Appraisals	)
Appraisals To Be Submitted								
This table displays all appraisals that y	you have not yet sub ar deletion, if permitt	mitted. To creat	e a new appraisal sele	ct an appraisal typ	e from the Create lis	t and click G	o. You can also	)
select individual appraisais for update	or deletion, it permit	eu.			Create Stand	dard Appraisa	il 🔽 Go	
Appraisee Appraisal Date 3	7 Туре	Main Appr	aiser	Status	Details	Update	Delete	
Barker, Bob 20-Jun-2007		Palmer, Mr.	. Blair D. (Blair)	Planne	b 📰	0	Î	
Approicale as Participant								
You can view and (if permitted) update	appraisals in which	you are participa	ating. To view existing	appraisals, select	Completed, In Progre	ess, or All an	d click Go.	- 🔳
View In Progress 🖌 🔽 🖸						·		
					S Previous	s 1-10 💌	<u>Next 10</u>	
Initiator Appraisee	Appraisal Date 🗸	Status	Main Appraiser	Participation Type	Participation Status	Details App	raise Delete	
Palmer, Mr. Blair D. Boyle, Mrs. (Blair) Louise	20-Jun-2007	Pending Approval	Palmer, Mr. Blair D. (Blair)	Main Appraiser	Open	6	2 Î	
Palmer, Mr. Blair D. Aafjes, Mr. Bert (Blair)	B 16-Jun-2007	Ongoing	Palmer, Mr. Blair D. (Blair)	Main Appraiser	Open		1	
Palmer, Mr. Blair D. Deneroff, Brian (Blair)	15-Jun-2007	Pending Approval	Palmer, Mr. Blair D. (Blair)	Main Appraiser	Open	<b>E</b> 6	2 Î	
Palmer, Mr. Blair D. Foley, Janet	15-Jun-2007	Transferred	Palmer, Mr. Blair D.	Main Appraiser	Open		∥ 💼	~
E Done						<b>O</b> T	rusted sites	
Start Microsoft Excel - tem	🖉 5 Internet Expl	orer 🚽 💽 Mi	icrosoft PowerPoint		Address	100% 📔 🖀		49 PM

# Once courses are completed, the proficiency rating gets automatically moved

	Self-Service		<u>Diagnostics</u> <u>Home</u> Logo	ut Preferences
Setup Details Overview Participants Review				
Update Standard Appraisal:	Overview	Cancel Save as Draft Transfer to App	raisee) (Bac <u>k</u> ) Step 2 o	f 4 Ne <u>x</u> t
Effective Date 27-Feb-2007 Employee Organization Email Ac Ma Salary	Name Barker, Bob ddress <u>BBARKER</u> anager Palmer, Mr. Blair D. (Bla Basis Exempt	Employee Number Department Job Salary	1882 Finance, Vision ACC400.Accountant 42,000.00 US dollar	
Competencies Click Add Competencies to add ti Job Competencies to view compe Default Job Competencies) (	he competencies against which to tencies attached to the job. Clickin Add Competencies	measure performance and record your evaluation. If no c ng Delete removes the competency from this appraisal o	ompetencies are displayed nly.	, click Default
Competency C	Current Proficiency Level	Proficiency Rating	Update Details	Delete
Change Orders2,🗊		2-Courses Completed 💙 🗊		Î
Construction2,1		2-Courses Completed 💙 🗊	0	Î
Contracts2,0		2-Courses Completed 💙 🗊	Ø	Ĩ
Engineering2,		2-Courses Completed 💙 🗊	Ø	Ĩ
Procurement2		2-Courses Completed 🗸 🗊	Competencies	Û
Objectives	··· · · · · · · · · · · · · · · · · ·			
§			🕘 Trus	ted sites
start // Cracle Self-Service	🏠 Burns & McDonnell 🛛 💡	🖞 Custom_Form_Mock 🏾 🐏 Burns&MCDonnell_E Addr	ess 🚺 100% 🖡 🗲 🔇 🙋	9:29

# Interviewer logs in after conducting the interview to put in the ratings.

ORACLE <sup>®</sup> Manager Self-Service	
	Diagnostics Home Logout Preferences
	Setup Details Overview Participants Review
Update Standard Appraisal: Setup Details	
	Cancel Save as Draft Transfer to Appraisee Step 1 of 4 Next
Employee Name Barker, Bob Organization Email Address <u>BBARKER</u>	Employee Number 1882 Business Group Burns & McDonnell
Enter the start and end dates for the period covered by the work at any stage, or you can delete the appraisal by clic! you have done so. * Indicates required field	e appraisal, and select an appraisal template. All other details are optional or defaulted. You can save your king Cancel. Click Next to add further detail, but note that you cannot change the template or assignment once
Appraisal Purpose	✓
★ Period Start Date	20-Jun-2007
	(example: 21-Jun-2007)
* Period End Date	
l emplate	
* Appraisal Date	20-Jun-2007
Next Appraisal Date	
Assignment Number	1882
★ Main Appraiser	Palmer, Mr. Blair D. (Blair) 🚿
	(Cancel) (Save as Draft) (Transfer to Appraisee) Step 1 of 4 Next )
Copyright 2000-2004 Oracle Corporation. All rights reserved.	
E Done	🖉 Trusted sites
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![](_page_10_Picture_0.jpeg)

Manager Self Service Responsibility > Appraisals> New> Second Step

	Self-Service		<u>Diagnostics</u> <u>Home</u> Loo	gout Preferences	<b>^</b>
	Setup Details Over	rview Participants Review			
Create Standard Appraisal:	Overview				
	(	Cancel Save as Draft Transfer to Ap	praisee) (Bac <u>k</u> Step 2	of 4 Ne <u>x</u> t	
Effective Date 01-Jun-2000			4050		=
Employe Orαanization Email A	e Name Aatjes, Mr. Bert B Address	Employee Number Department	Corporate Human Res	ources	
<u>5</u>	Aanager Palmer, Mr. Blair D. (Blair)	Job	CON600.Consultant		
Salar	y Basis Exempt	Salary			
Competencies					
Click Add Competencies to add	the competencies against which to measur	e performance and record your evaluation. If no	competencies are displaye	d, click Default	
Job Competencies to view comp	petencies attached to the job. Clicking Delet	e removes the competency from this appraisal o	inly.		
(Default Job Competencies)	Add Competencies				
Competency	Current Proficiency Level	Proficiency Rating	Update Details	Delete	
Contracts 🕕		<b></b>	0	Î	
Change Orders 🧾			Ø	Û	
Procurement			Ø	Û	
Engineering,			0	Ĩ	
Construction		i v		Ĩ	
Objectives		Ne	ew link		~
ど Done				usted sites	

From this screen we would like to have a link to a custom form ->

![](_page_11_Picture_0.jpeg)

![](_page_11_Picture_1.jpeg)

	Self-Service			<u>Diagnostics</u> <u>Home</u> [	Logout Preferences	>
We would change the Name here to say	setup Details Overview	v Participants Review				
Create Standard Appraisal:	Overview					
Additional Qualifica	ations Update	ncel) (Save as Draft) (	Transfer to Apprais	ee) (Bac <u>k</u> Step	2 of 4 Ne <u>x</u> t	
Employed Organization Email A M Salar	e Name <b>Aafjes, Mr. Bert B</b> Address 1anager <b>Palmer, Mr. Blair D. (Blair)</b> y Basis <b>Exempt</b>	E	mployee Number <b>12!</b> Department Co Job CO Salary	56 rporate Human Ro N600.Consultant	esources	III
Competencies						
Click Add Competencies to add	the competencies against which to measure pe	rformance and record your	On the Job	tencies are displa	yed, click Default	
Job Competencies to view comp	etencies attached to the job. Clicking Delete re	m Interview	Training			
(Default Job Competencies)	(Add Competencies)	IIIterview				
Competency	Current Proficiency Level	Proficiency Rating	Detine	Update Details	Delete	
Contracts ji		<u> </u>	Rating	IS 🥖	Ŵ	
Change Orders 🧊		i, 🗸	scale	Ø	Î	
Procurement		•		Ø	Î	
Engineering,		i vi		Ø	Û	
Construction		i vi		Ø	Û	
Ohiostiuse					,	
	·					~
🕙 Done					Trusted sites	

We would like to have the same competency column come up on the custom Form, but have two dropdowns – one for "On the Job Training" and one for "Interview". There should be a drop down list for each competency and for each

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![](_page_12_Picture_0.jpeg)

![](_page_12_Picture_1.jpeg)

ORACLE			Diagnostics Preferences	Close Window
Custom F	orm	view Participants Review		
Create Standard Appraisal:	Overview			
Effective Date 27-Feb-2007	e Name - Barker Bob	Cancel Save as Draft (Transfer to Appr	aisee) (Bac <u>k</u> Step 2 of .	4 <u>Nex</u> t
Organization Email A N Salar	Address <u>BBARKER</u> fanager Palmer, Mr. Blair D. (Blair) y Basis Exempt	Department Job Salary	Finance, Vision ACC400.Accountant	
Competencies Click Add Competencies to add Job Competencies to view comp	the competencies against which to measure etencies attached to the job. Clicking Delete	e performance and record your evaluation. If no co e re Interview	mpetencies are displayed, y.	click Default
Competency	Current Proficiency Level	Proficiency Rating	Update Details	Delete
Change Orders2,🗊			D	Î
Construction2		1-Proficient	0	Î
Contracts2,		2-Courses Complete 3-In Progress 4-Not Started	scale will s	show
Engineering2,				
Procurement2 <sub>0</sub>				Î
Objectives Click Add Objective to create ob	jectives against which you measure perform	ance.		

I'll create a new rating scale that will have 2 ratings available:

"Interview Success" and "Interview Failed". Once the proficiency is set and saved To "Interview Success", then automatically change the proficiency rating on the first

![](_page_13_Picture_0.jpeg)

![](_page_13_Picture_1.jpeg)

#### For On the Job Training

ORACLE' Manager Self-Service		<u>Diagnostics</u> <u>Home</u> L	oqout Preferences			
Setup Details Overview Participants Review						
Create Standard Appraisal: Overview						
Effective Date 01-Jun-2000 Employee Name Aafjes, Mr. Bert B Organization Email Address Manager Palmer, Mr. Blair D. (Bla Salary Basis Exempt	( <u>Cancel</u> ) ( <u>Save as Draft</u> ) ( <u>Tra</u> Empl air)	ansfer to Appraisee) (Back Step: oyee Number 1256 Department Corporate Human Re Job CON600.Consultant Salary	2 of 4 <u>Next</u> ) sources			
Competencies Click Add Competencies to add the competencies against which to Job Competencies to view competencies attached to the job. Clickii	measure performance and record your eva ng Delete removes the competency from th	On the Job training	red, click Default			
Competency Current Proficiency Level	Proficiency Rating	Proficioncy Dating tails	Delete			
Contracts			Î			
Change Orders	1-Proficient	× (i)	Î			
Procurement	2-In Progress		Î			
Engineering			Û			
Construction			Û			
Objectives		لغار 💌				

I'll create a new rating scale that will have 2 actions available: "In Process " and "Completed". Once the proficiency is set and saved To "Completed", then automatically change the proficiency rating on the first

![](_page_14_Picture_0.jpeg)

Description		ale Type Proficiency			
	□ <u>D</u> efault Rating Scale	□ <u>G</u> lobal	[ 🗌 ]		
vels					
Level	Name				
I	Proficient				
2	Courses Completed				
3	In Progress				
L [	Not Started				
ehavioral Indi	cator				
dicates that	both Training Courses AND the Ir	nterview with the Subject Matter Expert ha	ive been		
mpleted su	ccessfully.				

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![](_page_15_Picture_0.jpeg)

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![](_page_16_Picture_0.jpeg)

Ocompetence Types	×π× .		
Competence Type Burns & McDonnell EPC PM	Burns & McDonnell EPC PM Certz		
	d d		
Competence			
Change Orders2			
Construction2	QK Cancel Search		
Contracts2	2. Competencies		
Engineering2	→ 3. Assessment Templates		
Procurement2	4. Appraisal Templates 5. Man Carper Path		
	6. People - Enter and Maintain		
	7. Competence Requirements		
	8. Rating Scales		
- Mass monitation exenange: Mix			
- Other Definitions			
l ookun Tables			
Special Information Types			
Table Structure			
Table Values			
US Cities			

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![](_page_17_Picture_0.jpeg)

Assessment Template		****************	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>				
			Dates				
Name 🖪	PC PM CERT2	🗆 ļn Use	From				
Description			20-JUN-2007				
Instructions			То				
Rating Scale							
Ту	pe Proficiency						
			Performance Scale				
Performance Sca	ale						
Common	to						
Commen							
			(Weighting Scale)				
Weighting Sca	ale	]					
Commen	its						
C SIMILO							
Total Sco	ore	[ [ ] ]	Competencies				

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![](_page_18_Picture_0.jpeg)

![](_page_18_Picture_1.jpeg)

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ess Process Flow for I

MALL G

![](_page_19_Figure_1.jpeg)

COLD BORATE08

![](_page_20_Picture_0.jpeg)

![](_page_20_Figure_1.jpeg)

COLDIBORATE

![](_page_21_Picture_0.jpeg)

![](_page_21_Figure_1.jpeg)

\* SOURCE: Spreadsheets from Corporate and Professional Services home of the OAUG Services Factory

![](_page_22_Picture_0.jpeg)

![](_page_22_Figure_1.jpeg)

## \* SOURCE: Spreadsheets from Corporate and Professional Services Factory