





Springs Creative: A Demantra Success Story

OPTIMUM SOLUTIONS

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Director, SCM Practice

Tom Ferrara Springs Creative

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Agenda

- Introduction
- Background of Springs Creative
- Selection Process
- Implementation Experiences
- Next Steps
- Questions & Answers









Introduction







Corporate Snapshot

SERVICE OFFERINGS

Solution Value Assessment, Process Roadmaps, Business Process / Knowledge Transfer Approach

Centers of Excellence:

DEMANTRA, Oracle, PeopleSoft, Siebel, CRM, HCM, Financials, SCM, EPM, Portal, Business Intelligence

Industry leading Methodology: Optimum METHODSM, OptimumTOOLKITSM, OptimumSUPPORTSM Program





Optimum Solutions is a full-service consulting firm, specializing in enterprise system implementation and integration solutions.







Selected Clients by Industry

PRODUCTS: Dolby DRS Emerson Ricoh Springs Creative Tootsie Roll Weyerhaeuser

COMMUNICATIONS & MEDIA: AT&T Wireless CNET Hawaiian Telcom McClatchy Company PacWest Telecomm 8X8

ENERGY: Calpine Omaha Public Power Kerr-McGee FINANCIAL SERVICES: Charles Schwab Chicago Board Options Exchange Fidelity National Financial Fireman's Fund Guarantee Trust PayPal Wells Fargo

HEALTH & LIFE SCIENCES: Affymetrix Alcon Labs Bio-Rad ChartOne Genentech Premera Blue Cross St. Joseph Health Systems Theravance TriWest Healthcare PROFESSIONAL SERVICES: Ajilon Expedia Latham & Watkins LLP Morrison & Foerster LLP Paul Hastings LLP Pomeroy

PUBLIC SECTOR & HIGHER EDUCATION: Corinthian Colleges Foxwoods Resort Ramsey County Salt River Pima Maricopa Indian Community

RETAIL: Kohl's Pamida Raley's Ross Stores ShopKo The Sak

SOFTWARE: Ariba **Business Objects Electronic Arts** EMC | Documentum FileNet Informatica Interwoven Intuit **TECHNOLOGY:** ADP DataCard Expedia Fujitsu Hitachi Logitech NEC **Rockwell Scientific** Yahoo!







Optimum Solutions

BUSINESS PROCESS EXPERTISE

- Business Intelligence
- Customer Relationship Mgmt
- Enterprise Service Automation
- Financial Mgmt
- Human Capital Mgmt
- Supply Chain Mgmt

ERP EXPERTISE

- Top-tier ERP Solution Experience
- Strong Vendor Relationships
- Direct Product Input
- Enterprise-wide Implementations
- Cross-Functional Consultants

TECHNICAL EXPERTISE

- Planning & Architecture
- Hardware/Software Assessment & Configurations
- Custom Development
- Database Administration & Optimization
- Interface Development
- Data Conversion Automation
- System Performance Tuning
- Middleware / Integration

FULL SERVICE

- Implementation & **Upgrade Assessments**
- ROI Analysis
- Technical Infrastructure Planning
- Project JumpStart Capability
- Business Process Optimization
- Customized Training

OptimumMETHODSM

- Process-based Orientation
- Stresses Knowledge Transfer
- Incorporates Industry Best Practices
- Thorough User Defined System Testing
- End User Preparation Training & Procedures

OptimumTOOLKITSM

- Process Analysis & Design Tools
- Requirements Database
- Customization Templates
- Test Script Library
- Project Administration Tools

INDUSTRY FOCUS

- Communications & Media
- Energy
- Financial Services
- Health & Life Sciences
- Products
- Professional Services
- Public Sector & Higher Education
- Retail
- Software
- Technology
- home of the OAUG KNOWledge Factory



EACH **OPTIMUM** PROJECT

- Upgrade & Implementation Lab
- Support Services
- Hosting
- **Training Environments**
- Testing Facilities

OptimumLABSSM

- Demonstration &





Optimum | Oracle

Oracle and PeopleSoft have long recognized Optimum's industry domain expertise and leadership position in target markets, viewing Optimum practitioners as trusted business advisors and industry thought leaders.



E-BUSINESS SUITE

Oracle E-Business & BI

Optimum has been working with Oracle applications since the introduction of release 9.3. We have seen the product evolve and mature from an initial release of core functionality to today's robust ERP solution. As a result, we know how to maximize the benefits of Oracle and deliver exceptional added value to the enterprise. ORACLE CERTIFIED ADVANTAGE PARTNER PEOPLESOFT ENTERPRISE

PeopleSoft Enterprise

We have significant experience with the newest releases of PeopleSoft Enterprise including working with v9.0 since late 2004 and continuing through our numerous implementations to date – a claim few can make.

Demantra Demand Management

Demantra

Optimum has been selected by Oracle as one of two National Demantra Partners.

ORACLE[®] |

As one of the few truly capable Demantra implementers in the marketplace, Optimum continues to solidify its leadership position with client successes and its jointlysponsored events.





Springs Global



- Burlington House
- Regal
- Wamsutta
- Springs Creative
- Court of Versailles
- Nanik Blinds
- Graber
- Bali

Springs Global is a leading home furnishings manufacturer and marketer. Led by a commitment to innovative design and lasting quality, we have created the most complete line of coordinated home fashion products in the industry.







Springs Creative



- 400 Users
- Textile Industry
- JD Edwards Legacy system
- Manugistics Planning
 System

Springs Creative (Springs Creative Products Group, LLC), is a leading supplier of retail fabrics, packaged crafts, and specialty fabrics to retailers and manufacturers throughout North America and Canada.







Decision Process



- License Cost
- Demantra was over \$500,000 cheaper than Manugistics

Implementation Cost

• Manugistics significantly higher than Demantra

Complexity of Software

- Demantra relatively simple to use
- Look and feel of Excel

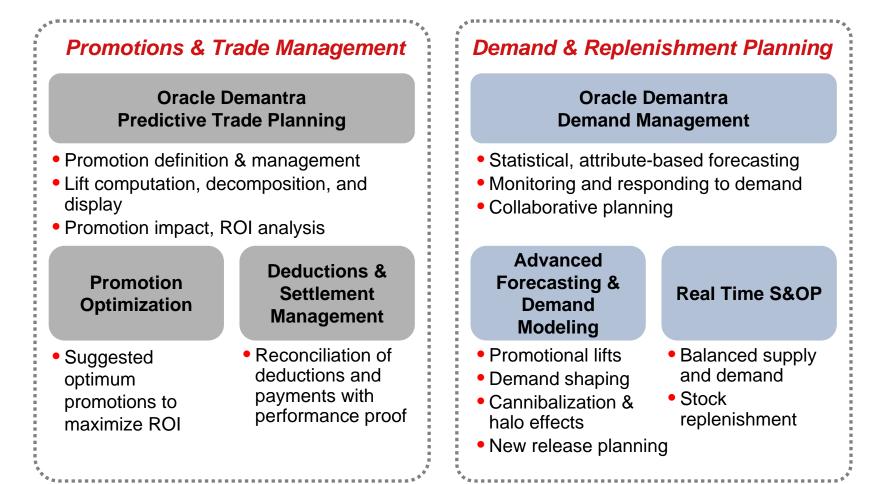
Reporting Capabilities

- Based on SQL Server Data
- Able to utilize existing tools
- Did not have to learn new reporting tool
- New Product Forecasting Capabilities
- Intermittent Demand
- New Products monthly not handled well by Manugistics





A Completely Integrated Solution







Implementation Experiences



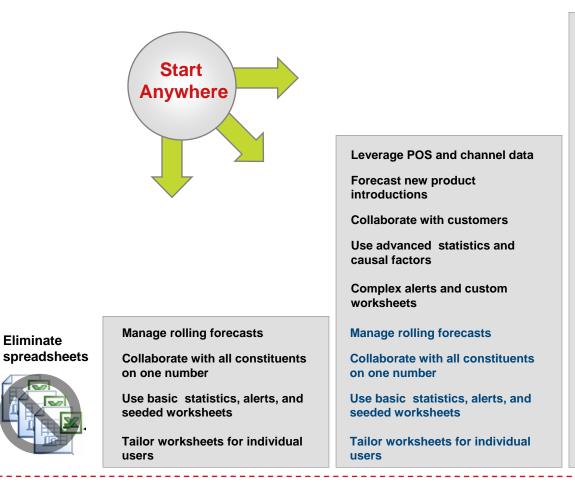
- Short timeframe
- In parallel with JDE upgrade
- Lack of resources
- Version 7.1.1 vs. Version 7.1.0
- Microsoft SQL Server vs. Oracle







Evolve at your own pace to a best in class solution



Forecast based on attributes and product characteristics

Compute promotional lifts and analyze impact of demand drivers

Assumption based forecasting

Leverage POS and channel data

Forecast new product introductions

Collaborate with customers

Use advanced statistics and causal factors

Complex alerts and custom worksheets

Manage rolling forecasts

Collaborate with all constituents on one number

Use basic statistics, alerts, and seeded worksheets

Tailor worksheets for individual users

From less complex to best in class









Scope



- Very carefully managed
- Generate Statistical Forecast
- New Product Capability
- Version 7.1.1 vs. Version 7.1.0







Next Steps



- Added New Company
- Add Collaborative Forecasting
- Import POS data from Walmart, Joanne Fabrics, etc.
- Improve the forecast (add more causal factors)
- Upgrade to newest version of Demantra





Questions & Answers









Contact Information

"Quite simply, Optimum is the best ERP implementer in the marketplace."

> — G. Abatjoglou CFO, ChartOne, Inc.

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Thank You



