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Pay Vendors Through ACH with No Customization, No Third-Party Involvement, No Third-Party Software

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- Introduction
- Survey Application version, existing ACH users
- Background Payment mode at DFW before ACH (Automated Clearing House). Implemented ACH in March 2007.







About Dallas/Fort Worth Airport



- Dallas/Fort Worth International Airport is the Second largest airport in the United States.
- DFW Airport is the Third largest airport in the world for operations with nonstop service to more than 170 international and domestic destinations.
- DFW Airport generates \$14.3 billion annually for the North Texas economy and supports 268,500 full-time jobs.
- In May 2007 DFW Airport received the prestigious J.D.Power and Associates Award for highest Customer Satisfaction in large Airports.
- DFW Airport received "Best Airport in North America" for customer service for the second year in a row (2006 and 2007) by Airports Council International (ACI).
- 1700 employees.







DFW Oracle Environment



- Oracle Applications version 11.5.10.2
- Database version 9.2.0.8.0
- Oracle Applications General Ledger, Accounts Payable, Accounts Receivable, Purchasing, Inventory, Projects, Assets, iProcurement, Sourcing, Procurement Contracts
- Went live on iSupplier in December 2007











- Walk through setup steps for paying vendors through ACH (Automated Clearing House) without any customization.
- Provide information on challenges in paying vendors through ACH and how to overcome them. Communicate Benefits.
- Explain how iSupplier integrates with ACH process.









Presentation Agenda

- Setup
- Payment and Transmission
- Challenges
- Future Plans







Setup - Enable Bank Accounts Tab



Bank Accounts Tab in Supplier Entry was not enabled for DFW.

To enable the Tab:

- Log into System Administrator Responsibility
- Query following Menu
 - AP_APXVDMVD_MENU
 - AP_APXVDMVD_MENU_G
 - AP_APXSUMBA_MENU
 - AP_APXSUMBA_MENU_G





Setup - Add following functions to all the above Menus



- Bank Account Access: Supplier -APXSUMBA_SUPPLIER_BANK_ACCT
- Bank Account Access: Supplier Assignments
 AP_ACCESS_SUPPLIER_ACCOUNTS







Setup - Add Functions to Menu



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Menu	AP_APXVDMVD_M	ENU		View Tree	
User Menu Name	AP_APXVDMVD_M	ENU			
Menu Type	Standard			10	
Description	Supplier Sites Fun	ctional Menu			
Seq Prompt	Submenu	Function	Description	Grant	
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Setup - Add Functions to Menu



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Setup - Bank Accounts Tab enabled

OSuppliers (Dallas/Fort Wor	th International Air	port Board)				≚я×
Supplier Name Alternate Name Taxpayer ID Inactive On	SRCOMPANYO 34567891011	CT18	Ta	Supplier Nu ax Registration Nu	mber 155040 mber [
General Classification	Accounting C	ontrol Payment Ba	ank Accounts	EDI Invoice Tax	Withholding Tax	
Name Wachovia		Number 345678901	Primary Curr	- Effective Date From 18-OCT-2007	es To	
Bank	achovia Bank		Branch —	Wachovia-NC		
Number 3456	78901		Number	234567891011	Sites	

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Setup - View Concurrent Program Setting



- View the details of the Payment Format program under Payables Manager Responsibility
- View NACHA Payment Format Concurrent Program under System Administrator Responsibility



Setup - Payment Format (Payables Manager)



Setup:Payment:Formats Payment Formats Payment Formats Payment Formats Payment Formats Payment Formats Payment Format Payment Format Payment Format Payment Format Payment Method Electronic Transmittable Zero Amount Payments Only Group by Que Date Banks Programs Formats Interest Rates Bank Charges Transmit Interest Rates Bank Charges Transmit Interest Rates Bank Charges Transmit Build Payments Build Payments Build Payments Program Build Payments Program Program Build Payments Build Payments Program Program Program Build Payments Program Program Program Program Pro	S Functions Documents	× ×
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Build Payments Build Payments Program Format Payments NACHA Payment Format	 + Invoices + Payments + Accounting + Suppliers + Employees + View Purchase Orders - Setup + Invoice - Payment Banks Programs Formats Interest Rates Bank Charges + Tax + Tax 	Payment Format Payment Method Electronic Transmittable Zero Amount Payments Only Group by Due Date Bank File Character Set Currency Multiple Single USD Number of Invoices 9999
Separate Remittance		Programs Build Payments Build Payments Program Format Payments NACHA Payment Format Separate Remittance

oracle applications users group





Setup - Payment Format (Sys Admin – Concurrent Program)



O Concurrent Programs		N R N
Program	NACHA Payment Format	International Internatio
Short Name	APXNACHA	
Application	Payables	
Description		
Executable		
Name	APXNACHA	Options
Method	Oracle Reports	Priority
C Request		
Type		Format Text
Incrementor		Save (C)
MLS Function		
		Columns
	■Allow <u>D</u> isabled Values	Rows
Run Alone	■ Restart on System Failure	Style EFT For Germany
Ena <u>b</u> le Trace	⊠NL <u>S</u> Compliant	Style Reguired
		Printer
Copy to	Session Control	Incompatibilities Parameters

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Setup - Troubleshooting for Print Style and Printer



- Notice Style EFT For Germany on the Concurrent Program
- Sys Admin to add EFT_DE style to Printer Type say PASTA printers
- A printer (e.g. Fin123) to have PASTA Printer Type assigned.
- User to use Fin123 printer while creating ACH batch





Setup – Define Print Style for Printer Type



Printer Types District Contract Contractors	x 🛒 🖄 0.0000000000000000000000000000000000						
TypePASTA Universal Printer Type							
Description The printer type t	hat can support many printers and languages						
- Printer Drivers							
_ Style	Driver Name						
CUSTOM_LANDWIDE	PASTA_CU_LANDWIDE						
EFT_DE ···	GERMANHPLJ4SI						
DFW - LANDSCAPE	PASTA_LANDSCAPE						
DFW - LANDWIDE	PASTA_LANDWIDE						
DFW - Landwide - Legal UNC	XXLANDWIDE						
DFW - PORTRAIT	PASTA_PORTRAIT						
DYNAMIC	PASTA_DYNAMIC						
	Style Driver						





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Setup - Modify Supplier Profile Add Electronic Payment Mode – Header level

C	Suppliers	(Dallas/Fort Wor	th Internati	onal Airport Bo	ard)							ця л х
	8	Supplier Name	EMPLOY	MENT SCRE	ENING SERV	ICES			Supplier Nu	mber <mark>\1</mark>	51843	
	A	lternate Name										
		Taxpayer ID	72-123450	67				Tax R	egistration Nu	mber _	_	
		Inactive On								[.	1	
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	General	Classification	Account	ing Control	Payment	Bank A	ccounts	EDI	Invoice Tax	Withho	lding Tax	
			Terms	Net 30					Invoice (Currency	USD	
		Pa	ay Group	MAIL					Payment (Currency	USD	
		Paymen	t Priority	99								
		Terms Da	te Basis	Invoice		-	🗷 Alwa	ays Tal	ke Discount			
		Pay Da	te Basis	Discount		-	Excl	ude Fr	eight From D	iscount		
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Setup - Modify Supplier Profile Add Electronic Payment Mode – Pay Site level

OSupplier Sites (D	allas/Fort Worth Inte	rnational /	Airport Board) ·	- EMPLOYN	IENT SCREENIN	G SERVICES, INC, 151843	<u>к</u> лх
Site Name	35209				Alternate	e Name 🌾	
Country	United States						
Address	123 MAIN STREE	Т				Alternate	
					Address		
City	BIRMINGHAM		State	AL		Postal Code 35209	
Province			County	OTHER,	NON-TX		
Language			Inac	tive On			[]
General Conta	cts Accounting	Control	Payment	Bank Acco	ounts EDI Inv	oice Tax Withholding Tax	
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	Terms	Met JU					
	Pay Group	MAIL				Payment Currency USL	<u>'</u>
	Payment Priority	99			i i		
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	Pay Date Basis	Discour	nt	-	Exclude F	reight From Discount	
	Payment Method	Electron	nic	-	Pay Alone		
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Setup - Payables Manager Tasks



a) Define new Bank for ACH: Account Use – Internal

b) Define Supplier Bank: Account Use – Supplier

c) Assign Supplier to bank on Supplier Assignment Tab





Setup - a) Define New Bank for ACH



Payables Manager Responsibility – Setup – Payment – Banks.

DFW Airport defined new ACH bank account for ease of operation and convenience.

- Step 1 Define New Internal Bank
- Step 2 Define Bank Account
- Step 3 Define New ACH Payables Document
- Step 4 Enter Information in Other Tabs







Setup - a) - Step 1 Define New Internal Bank

Banks (Dallas/Fort Worth International Airport Board)		≚ ज ×े
Bank	Bank Branch ————	
Name ACH-JP MORGAN BANK	Name	ACH JP MORGAN BANK
Alternate Name	Alternate Name	
Number	Number	111000000
RFC Identifier	Туре	ABA
Institution Bank	EDI ID Number	
Description	EDI Location	
Inactive On	EFT Number	[]]
	BIC	
Address		
Country United States		
Address 1717 MAIN ST	State	тх
	County	
	Postal Code	75201
City	Alternate	
Province	Address	
Tr <u>a</u> nsmission Details	Related Banks	Bank Accounts

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Setup - a) - Step 2 Define Bank Account

🖸 Bank Accounts (Da						N		зы×.
Bank Name	ACH-JP MO	RGAN BAI	NK		Branch Name	АСНОР М	ORGAN BANK	
Bank Accounts								— • –
Operating Unit	Dallas/Fort	Worth Inte	ern	Agency	Location Code			
Name	АСН	_		/	Alternate Name			
Account Us	Internal	\supset		-	Account Type	ACH		
Number	123456789				IBAN			
Currency	USD				Inactive On			
Description					Check Digits		[]	
	Allow Ass	ignment to	Multip	le Suppliers				
GL Accounts Ac	count Contact	Account H	older	Receivables Options	More Receivat	les Options	Payables Options	
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		Cash	0102-0	0000-0-1110-001-0004	00000-00-00-00	perating Re	evenue and Exp-D	efau
	Cash	Clearing						
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	Dank	charges						_
	Da	nk Errors						_
	Confirmed	Receipts						
	Future Dated	Payment						
				Payables Docu	ments		Bank Codes	

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Setup - a) - Step 3 Define new Payables Document



c	Payment Documents (Da	llas/Fort Worth Internationa	l Airport Board) - ACH-JF	⁹ MORGAN BANK, A	сн 🤘	শ্রম
	Document Information	Additional Information	GL Accounts	Future Dated Pa	yments	
	Document Name	Disbursement Type Combined	Payment Format	Payment Method Electronic	Inactive On	





Setup - a) - Step 4 Enter data for other tabs

- In Additional Information tab under Payables Documents, enter Document Numbers – Last Used, Last Available
- Complete the setup in Bank Account screen by entering information in Account Contact, Payable Options, as necessary.





Setup - b) Define Supplier Bank



 After ACH Payment Document is defined for Internal bank, define Supplier's bank under Payables Manager – Setup – Payment – Bank. Account use is Supplier.

Step 1 – Define Supplier Bank

Step 2 – Define Bank Account for Supplier Bank

- You can have your own naming convention for Bank Name.
- DFW Airport enters Supplier Name under bank name and address line to identify the supplier for bank account.





Setup - b) Define Supplier Bank Step 1 - Define Supplier Bank



Banks (Dallas/Fort Worth International Airport Board)		≚ স×
Bank	Bank Branch	
Name ACH-ALIANT BANK	📃 📘 📐 Name	ACH-ALIANT BANK-EMPLOYM
Alternate Name	Alternate Name	
Number EMPLOYMENT SCREENING	SE Number	123456789
RFC Identifier	Туре	АВА
Institution Bank	EDI ID Number	
Description	EDI Location	
Inactive On	EFT Number	[]]
Address	BIC	
Address		
Country United States		
Address EMPLOYMENT SCREENING SERVICES	S State	
	County	
	Postal Code	
City	Alternate	
Province	Address	
Transmission Details	Related Banks	Bank Accounts

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Setup - b) Define Supplier Bank Step 2 - Define Bank Account for Supplier Bank

OBank Accounts (Da	Ilas/Fort Worth International Airport	Board)			к Х И К
Bank Name	ACH-ALIANT BANK	Branch Na	ne ACH-ALIÀ	NT BANK-EMPLOYN	Л
-Bank Accounts-					— • -
Operating Unit	Dallas/Fort Worth Intern	Agency Location C	ode		
Name	EMPLOYMENT SCREENING SI	Alternate Na	ne 🔄		
Account Us	Supplier -	Account Ty	pe		
Number	123456789	IB.	AN		
Currency	USD	Inactive	Dn		
Description		Check Dig	its	[]]	
	Allow Assignment to Multiple	Suppliers			
GL Accounts Acc	ount Contact Account Holder R	eceivables Options More Rece	ivables Options	Payables Options	
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		Payables Documents		Bank Codes	

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Setup - c) Assign Supplier to Bank on Supplier Assignment Tab



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	Bank Name	ACH-ALIANT	F BANK		Branch Name	ACH-ALIANT BA	NK-EMPLOYM	
	-Bank Accounts						⊻	
	Operating Unit	Dallas/Fort	Worth Intern		Agency Location Code			
	Name	EMPLOYME	NT SCREENI	NG SE	Alternate Name			
	Account Use	Supplier		-	Account Type			
	Number	1234567			IBAN			
	Currency	USD			Inactive On			
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	— Supplier				Effective	Dates ———		
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	EMPLOYM	ENT SCREEN	151843	35242	23-MAY-200	7		
	EMPLOYM	ENT SCREEN	151843		23-MAY-200	7	<u> </u>	
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Troubleshooting



- You will be able to assign a supplier to the bank even though that supplier does not have Payment Method as Electronic at Header or Site level.
- But if you create Invoice for that supplier, it will not default Electronic Payment Method and therefore, it will not be available on ACH payment batch.
- Make sure Payment Method on Supplier Header and Pay Site is Electronic before creating and paying Invoice.
- At the same time if you define Supplier with Electronic Payment Method, system will show you message that you need to define Primary Bank account for Electronic Payment method before creating Invoice.







Presentation Agenda

- Setup
- Payment and Transmission
- Challenges
- Future Plans







Payment and Transmission



- a) Create Invoices for a Supplier who has Electronic Payment Method
- b) Create Payment for Invoices created in a) above
- c) Verify NACHA Program for Payment Format
- d) Confirm the Payment; Verify Output
- e) Transmit Payment file to Bank





Payment and Transmission a) Create Invoices

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	Туре	Supplier	Supplier Num	Site	Invoice Date	Invoice Num	Invoice Curr	Invoice Amount	Withheld Amount	Prepaid Amour
	Standard	EMPLOYME	151843	35209	28-SEP-2007	PSJ101	USD	500.00		
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Payment and Transmission

a) Create Invoices - Electronic Payment Method



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ices (Dallas/Fort Worth I Batch Control Total	nternational Airport I	Board) - PSJ OCT07 : 500				Actual To	otal and a second s
Exchange Date	Exchange Rate	e Terms Date	Terms		Payment Method	Pay Group	Prepayment Ty
		28-SEP-2007	Net 30		Electronic	MAIL	
1 General	2 Holds	3 View Pay	ments 4 Sch	eduled Pay	ments 5 View Prepa	yment Application	5
1 General Amount Paid	2 Holds	<u>3</u> View Pay nvoice Status Status Never Accounted No	ments 4 Sch Validated	eduled Pay	Approval S	yment Applications Status Approval Not Rei Approver	s quired
1 General Amount Paid USD	2 Holds	3 View Pay nvoice Status Status Never Accounted No	ments 4 Sch Validated	eduled Pay	Approval S Pending	yment Applications Status Approval Not Re Approver Holds	quired
1 General	2 Holds	3 View Pay nvoice Status Status Never Accounted No	ments 4 Sch Validated	eduled Pay	Approval S Pending Summary Distribut	yment Applications Status Approval Not Rev Approver Holds ion Total	s quired 0.00

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Payment and Transmissionb) Create Payment for Supplier



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Payment and Transmission c) Verify NACHA Program for Payment Format



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Payment and Transmission d) Confirm the Batch; Verify Output



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		Name		Phase	Status	Parameters		iick Payment: ID=328947	USD
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Payment and Transmission e) Transmit Payment file to Bank



- AP informs Request id of Format Program to Treasury
- Treasury connects to DFW'S FTP site and retrieves that output file
- Treasury saves the output file on local drive, uses PGP program to encrypt the file, and renames the file as per bank requirements
- Treasury logs into Bank's FTP site and transmits the encrypted file to bank
- Bank sends confirmation









Presentation Agenda

- Setup
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- Challenges
- Future Plans









The Format output file errored out - APP-FND-01406: Cannot find a printer driver for printer type HPLJ5 and print style EFT_DE

Resolution – Defined a Printer Type with EFT_DE print style and selected the printer with that Type to print Format program.







Tax Payer id had a dash included. ACH format was eliminating last digit of Tax Payer id due to the dash.

Resolution – Created new entity under Payables Manager Responsibility – Setup – Tax – Reporting Entities. Entered Tax Payer Number without a dash, with the same Location of existing entity but different Name, and no balancing segments. Used this newly defined entity in the ACH payment process. Existing Reporting Entity is continued to be used in 1099 and other reports.









Format process errored out even when Printer was correctly setup.

Issue – There was no payment in the batch

Resolution – Added a step for AP to look at Preliminary Payment Register before running Format step to avoid this error.







In the testing phase bank rejected the batch because it produced a continuous line without breaking the output with a carriage return.

Resolution – DFW opened a Service Request with Oracle and learned that this is NACHA standard and it is commonly accepted. Refer to Metalink Note 281263.1 for further information.

Bank agreed to accept one line output by making changes at their end to read the output.







How to get information on Returned ACH?

Resolution - Dallas/Fort Worth Airport created an email account <u>ACHReturn@dfwairport.com</u> and added all the members to that group who need to be notified when ACH is returned by bank.

DFW Airport then provided that address to bank to send notification when ACH is returned.







How to pay returned ACH?

Issue - Bank returned the payment due to incorrect supplier bank information and we need to make a payment before getting the correct information from Supplier.

Resolution – Void the Electronic Payment. Make a change to the Payment Method of Invoice as Check instead of Electronic and then pay by check. We can also make that change at Supplier and Site level so that the method will default to subsequent invoices until correct information is Received.







How to Collect information from Suppliers?

Resolution

- DFW Airport created few Microsoft Word forms through which information is collected from the Authorized Contact of Supplier.
- DFW sends these forms to Suppliers. Suppliers send completed forms to DFW's Accounts Payable department.
- Information is then entered into AP
- Once the information is in place, Supplier is paid through ACH







Presentation Agenda

- Setup
- Payment and Transmission
- Challenges
- Future Plans







Future Plans



With iSupplier implementation, Dallas/Fort Worth Airport plans to collect the bank information from Suppliers through secured Oracle iSupplier application.

Suppliers can enter their bank information in iSupplier Portal Application, and once approved by DFW Supplier Administrator, data is updated in core Purchasing tables.

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Future Plans Supplier updates Bank information with iSupplier





DFW





Future Plans Supplier Administrator approves the changes



- After Supplier Administrator approves the changes, supplier record gets updated in the core tables for bank information.
- The Who columns are updated with last_updated_by Supplier Admin name and last_update_date when Supplier Admin approved the changes.







Future Plans Supplier information updated in iSupplier



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DFW

Future Plans Bank info updated in core tables - Banks



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Future Plans Bank info updated in core tables – Bank Accounts



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Future Plans Bank info updated in core tables – Supplier Assignment Tab

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About the title for Third-Party



The presentation mentions about not having third-party involvement and third-party software because such options are available to host the solution or use third-party software to hold related data.

DFW does not use any third-party software and does not involve any third-party organization to host the solution while paying vendors through ACH.







Overall Benefits of ACH



- (1) Secured way to pay the vendors
- (2) Reduced cost on processing, printing, and mailing checks
- (3) No headache of lost checks and voids
- (4) Save \$ on wire payments. ACH payments are cheaper than wires.
- (5) If wires are entered into the system as after the fact payment transaction, ACH eliminates that process and records the payment before it is sent to vendors.
- (6) Vendors are happy to get payment credited to their bank account without any delays. No depositing and clearing of checks required.

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About the Author/Speaker



Padma Joshi is ITS **Project Leader** at Dallas/Fort Worth International Airport supporting Oracle E-Business Suite Applications for past 7 years, total of **10+ years** experience in Oracle Applications Support and Development and has earned **Oracle Masters** in Application Implementation – Financials.









A & **D**

Thank you!

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