

# PSCARE



# PeopleSoft Credit & Accounts Receivable Experts SIG

- Introduce PSCARE to OAUG
  - Brief History
  - Current Activities
  - Future

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Person

April 13 2008

# Brief History

- October 1997
  - 8 Companies > 15 People
    - Developed a relationship with PeopleSoft
    - Obtained a single point of contact
    - Vision was to benefit all

# PSCARE TODAY

- April 2008
  - 50 + Companies > 150 People
    - BOD of Directors
    - By Laws
    - PSCARE Inc
    - Semi – Annual Meetings (January – June) - was
    - Semi – Annual Meeting (April – September )
    - Annual Membership

# Mission Statement

- To identify and prioritize opportunities to enhance the functionality of the accounts receivable module for the mutual benefit of the user community and PeopleSoft

# Objectives:

- Enhance functionality
- Be consistent with the existing architecture while at the same time, meet the broad based needs of PeopleSoft's existing and targeted customers.
- Provide overall cost savings for both the user community and PeopleSoft.

# Results

- **Version 8**
  - 31 Items were in prioritized Original list
  - 22 were included (71%)
  - Of those:
    - 100 % of Top 10
    - 80% of Top 20
  - Module Development
    - Deduction Module
    - Collection Module

# Results

- **Version 8.8**

- Increased response time
- More efficient data entry
- Standardization of functionality

**Now in Base Product**

- Deduction Module
- Collection Module

- **Lowering Cost of Ownership**



# What made it successful?

- Strong Leadership
- Results oriented
- Equality among membership
- Membership Diversity
- Membership Commitment

# Leadership

- **Support**

- Our Companies
- PeopleSoft

- **Commitment**

- Our Companies
- Our Membership
- PeopleSoft

AND NOW:

- Oracle

# PeopleSoft/Oracle Participation

- Present at all meetings
- Provide technical & functional expertise
- Helps group refined enhancement requirements
- Provided product updates
- Helped understand limitations
- Listened to us

# Results Oriented

- **Long Term Focus**
  - Enhance functionality
  - Be consistent with the existing architecture while at the same time, meet the broad based needs of PeopleSoft/Oracle's existing and targeted customers.
  - Provide overall cost savings for both the user community and PeopleSoft/Oracle.
- **Provided Short Term Result for Members**
  - Share experiences
  - Provide learning opportunities
  - Evaluate different processes
  - Identify best practices
  - Support each other
  - Increase understanding of product functionality
  - Networking
  - Finding common needs

# Equality

- **BOD Election Process**
  - Request for nominations sent via email to paid members.
  - One Ballot Per Attendee
- **Open Forum**
  - All ideas shared are captured
- **Fee Structure**
  - **Annual Membership Fee = \$250**
    - Per company
    - Due by March 1
  - **Meeting Attendance Fee = \$150 approx.**
    - Per attendee
    - Fee based on venue

# Membership Responsibility

- **Bring your ideas**
  - Enhancement list
  - Process challenges
- **Be involved**
  - Share experience
  - Share solutions
- **Stay committed**
  - Attend as often as possible
  - Make time (Real job syndrome)

# Membership Diversity

- Arris
- American Honda Motor Corp
- Anthem Blue Cross-Blue Shield
- Avery Dennison
- Bausch & Lomb
- Boise Cascade
- Brown Shoe Company
- CalPERS, State of California
- Computer Sciences Corporation
- Cognex
- Consolidated Freightways
- Cooper Tire & Rubber
- Corning, Inc.
- Domino's Pizza, LLC
- Effem Foods, Inc.
- Elkay Manufacturing
- El Paso Energy
- Erlanger Health Systems
- Ernst & Young LLP
- Fannie Mae
- Federal Express
- Gambro
- Geneso
- GMAC-RFC
- Hartford Steam Boiler & Inspect
- Hewitt Associates
- Host Marriott Corp (HMS)
- Intersil Corporations
- JB Hunt Transport Services Inc
- Joint Commission on Accreditation of Health Org
- Kal Kan Foods
- Kraft Foods
- Lab Safety Supply, Inc
- Leapnet
- M&M / Mars
- Neely Systems
- Norstan
- Osmose, Inc
- PacifiCare Health Systems
- Pepsi Cola General Bottlers
- Qwest Communications
- Questar
- Radio Shack
- Reed Business Information
- reSource Partner
- Rogers Corporation
- Roush Industries, Inc.
- SGS Tools
- Safety-Kleen Corporation
- Senco Fastening Systems
- Solo Cup
- Sonoco Products Company
- Sprint PCS
- Standard Register
- Stroehmann Bakeries, LC
- The Trane Company
- Thomson Financial Services
- Tim Hortons
- Toyota Motor Mfg NA
- Toyota Motor Sales Inc, USA
- Walker and Associates
- Wendy's
- Williams Communications
- Worker's Compensation Bd
- Xtra Corporation

# Group Leadership Responsibility

- Strong Leadership
  - Need Support & Commitment
    - Your Companies
    - Your membership
    - Your Software Vendor
- Results Orientation
  - Find Success
    - Short Term & Long term
- Equality
  - Give each company the same voice
- Membership Diversity
  - Better product
  - Increases group strength
- Membership Commitment
  - Where ideas come from
  - How it gets done



# Future

- PSCARE Conf in San Francisco June 2005
  - 1<sup>st</sup> OAUG Presence
- BOD voted to become a OAUG – SIG August 2006
- PSCARE Conf in Phoenix Jan 2006 OAUG presented
- OAUG Web site <http://pscarea.oaug.org>
- PSCARE Conf in Chicago June 2006 OAUG
- Exploring adding PeopleSoft Billing to PSCARE
- Meeting and discussion with AR SIG

## Meetings 2007 - 2008

- PSCARE Conf in Las Vegas – January 2007
  - New PeopleSoft AR Manager attended
  - Procedures adopted to allow consultants to attend
  - Add Billing module SIG
- PSCARE Conf in Atlanta September 2007
  - Upgrade to 8.9
  - How to write Use Cases
  - Billing upload using xls
- PSCARE Conf in Denver 2008
- Joint conference – San Diego Nov 18 - 20, 2008